



Creating A Single Global Electronic Market

ebXML Transport, Routing & Packaging Overview and Requirements

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See Acknowledgements

1 Abstract

2 This paper provides an overview of the ebXML Transport Routing and Packaging and a
3 description of the requirements that have been identified.

4 It describes:

- 5 • an overview and description of the scope of the group's work
- 6 • the objectives of the group
- 7 • a draft diagram that outlines the relationship of the group to other groups within ebXML
- 8 • the requirements for Transport, Routing and Packaging
- 9 • a definition of the terms used in the description of the requirements, and
- 10 • some examples of how the different sequences in which message can be exchanged

11 The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD",
12 "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be
13 interpreted as described in RFC 2119.



14 **Status of this Document**

15 This document is a draft for Public Comment. The document represents work in progress and no
16 reliance should be made. It has been updated to reflect the results of the ebXML Transport,
17 Routing and Packaging project team's meeting during the ebXML conference in Brussels in early
18 May 2000. Most changes have been made to section 4. Requirements.

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1

2 **1 Introduction**

3 In outline the working group will develop deliverables that:

- 4 1) provide an envelope and header for routing of message content
- 5 2) define template sequences for the exchange of messages
- 6 3) provide support for payloads of any type of digital data
- 7 4) adopt security protocols that enable:
 - 8 a) non repudiation of sending of messages and acknowledgements
 - 9 b) privacy and integrity of communications between parties
 - 10 c) authentication of senders of messages
 - 11 d) control over access to services



- 12 5) support verifiable audit trails
- 13 6) provide mechanisms for reporting on errors or other problems
- 14 7) support a messaging protocol for reliable message delivery
- 15 8) define the information required that describes how to interact with a service
- 16 9) provide a default method of usage that enables bootstrapping of services

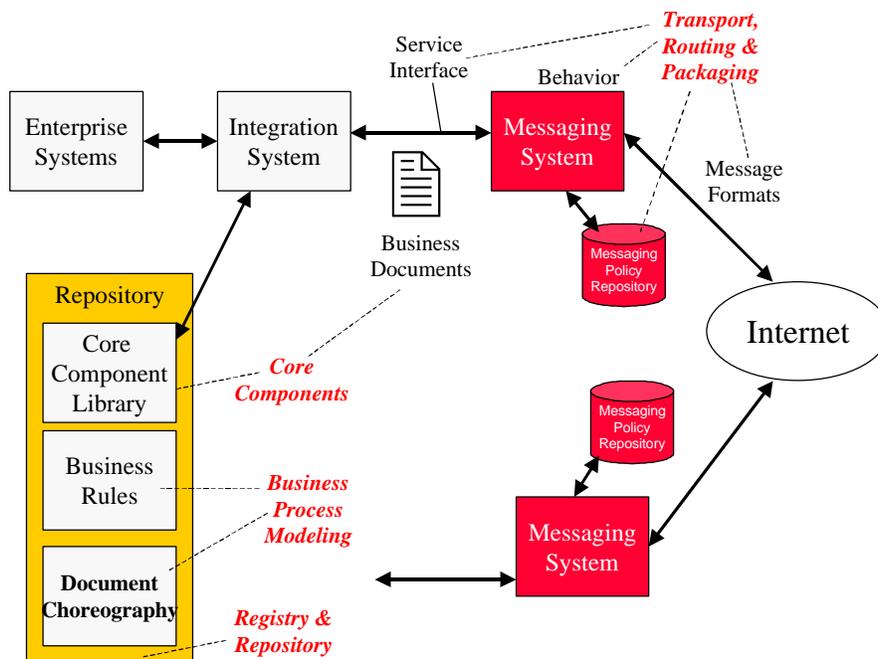
17 2 Objectives

18 The objectives of the working group are:

- 19 1) to enable any party to carry out integrated eCommerce **transaction** with any other party
- 20 anywhere in the world using their hardware and software vendor of choice
- 21 2) to persuade a wide variety of vendors to implement the approach
- 22 3) to not reinvent the wheel - re-use where possible
- 23 4) to enable existing "messaging" solutions to "bridge" to the ebXML solution
- 24 5) to scale from SMEs to large companies
- 25 6) to scale from low power to high end solutions

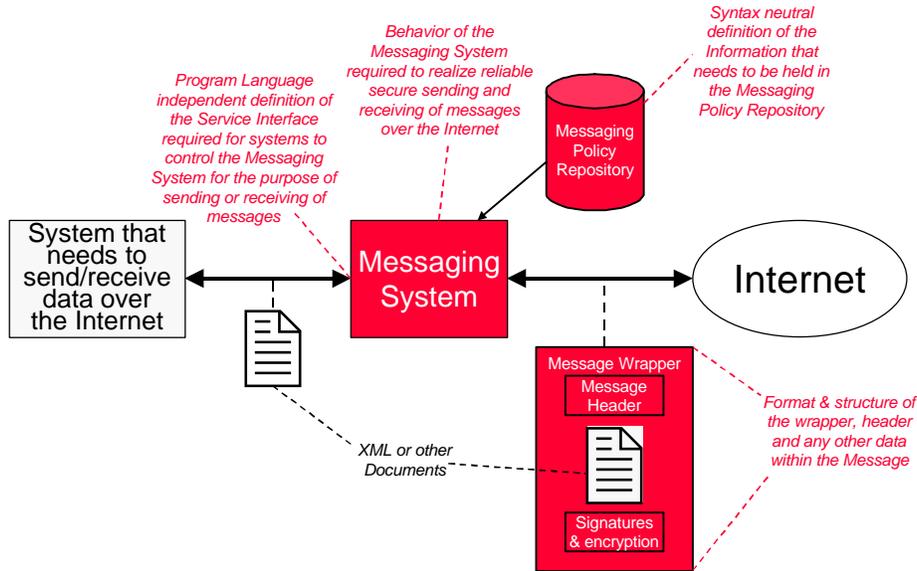
26 3 Relationships with other ebXML activities

27 This section contains a number of diagrams that explain the relationship between the Transport,
28 Routing and Packaging Group and other activities within ebXML. Definitions of words or phrases
29 in *italics* may be found in section 5 Definitions.



30
31 **Figure 1 Relationship between ebXML activities**

32 This diagram illustrates the relationship between the work of the Transport Routing and
 33 Packaging group (TR&P) and the other groups of ebXML. A more detailed description of the
 34 scope of the TR&P group is shown by the diagram below.

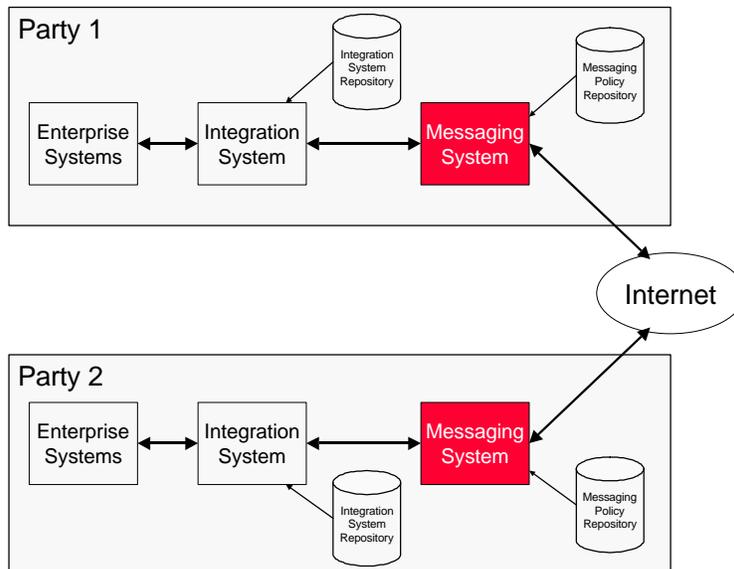


35
 36 **Figure 2 Scope of Transport, Routing and Packaging Activities**

37 The scope of the Transport, Routing and Packaging group is defined by the items colored red in
 38 the diagram above. All specifications will be produced initially in a syntax neutral and/or language
 39 independent way.

40 The intention is that representations of this information in specific languages or syntax are then
 41 separately developed. For example the message wrapper, header, etc could be rendered in XML
 42 or perhaps as name-value pair extensions to MIME. Similarly the Service Interface could be
 43 rendered as Corba, Java, Com, etc.

44 Note that the definition of the XML or other documents that are transported using the Messaging
 45 System as specifically out of scope.



46
 47 **Figure 3 Typical use of Messaging System**

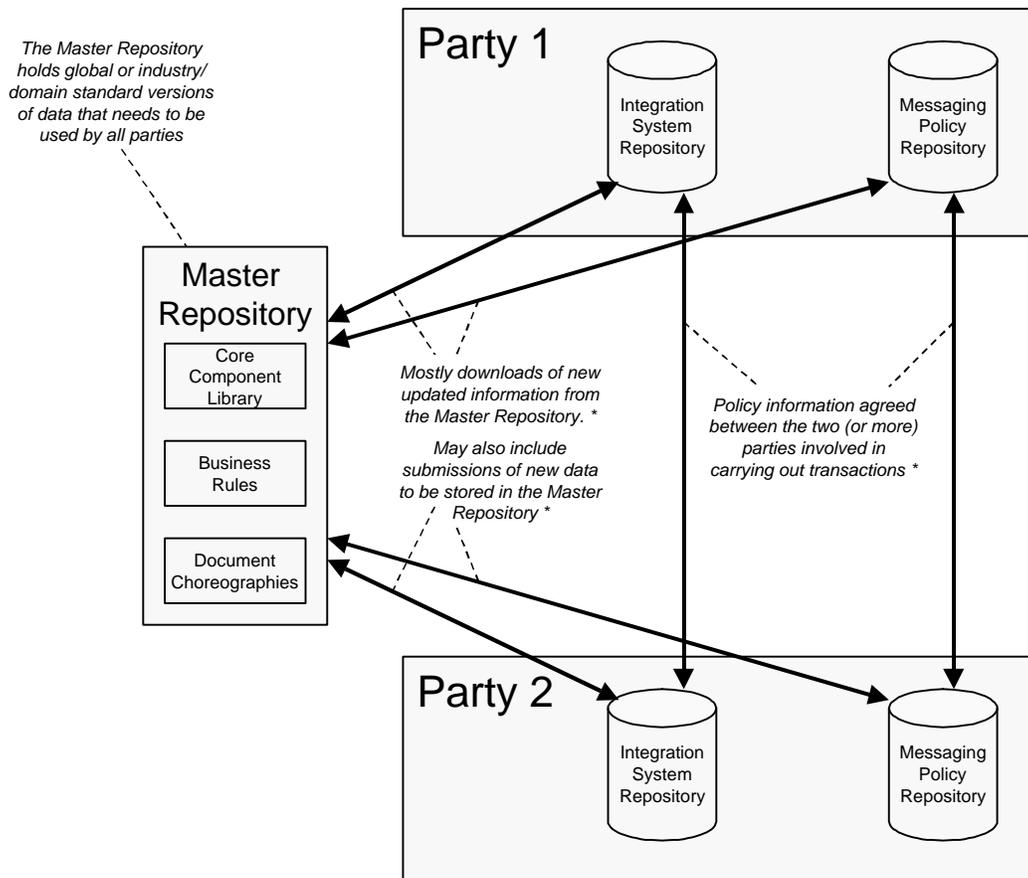
48 **Enterprise Systems** are *applications* such as accounting systems, ERP systems or other
 49 systems that contain data that needs to be communicated with other parties over the Internet.

50 **Messaging Systems** are *applications* that manage the exchange of *messages* between the two
 51 *parties*. It is agnostic as far as the content or payload within the message is concerned.

52 Messaging Systems use a **Messaging Policy Repository** to control the behavior of the
 53 Messaging System. This contains parameter and other information about how to send *messages*
 54 to the other *parties* that the need to be sent messages.

55 **Integration Systems** are *applications* that communicate with the Enterprise system and the
 56 Messaging System and effectively enables the Enterprise System to exchange data over the
 57 Internet. Integration Systems will be required in the short term to integrate existing Enterprise
 58 Systems to the Messaging System. Over time, it is probable that Enterprise Systems will be
 59 developed or enhanced that can talk natively to the Messaging and other systems such as the
 60 system that provides access to data held in the Repository.

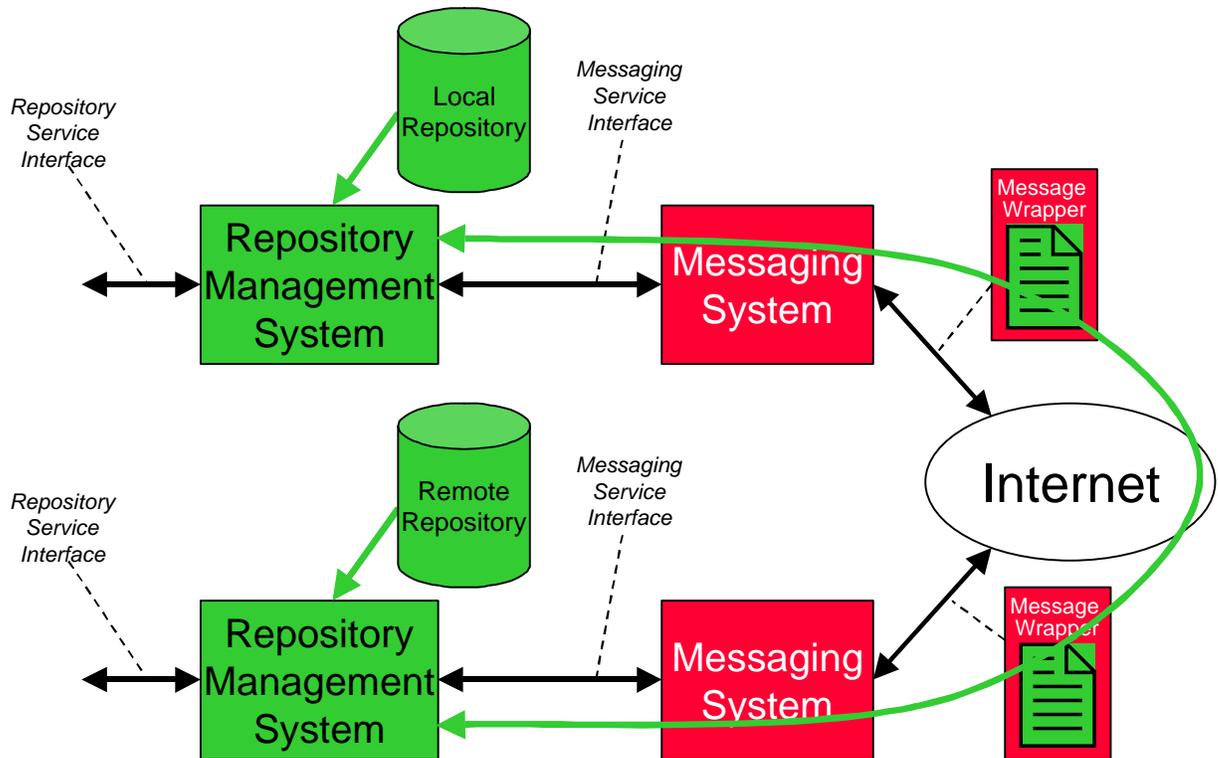
61 Integration Systems use **Integration System Repositories** that contain information on how to
 62 format documents and generally communicate between the Messaging System and the
 63 Enterprise System



64
 65 **Figure 4 Repositories - Logical Flows of Information**

66 The diagram above illustrates the types of data flow required in order to keep the various
 67 repositories in step.

68 Each of the items marked with an asterisk in the diagram above need Business Processes
 69 defined that enable the data in the various repositories to be kept in step.



70

71 **Figure 5 Repository - Physical Flows of Information**

72 The Repository Management System is no more than just another "System that needs to
 73 send/receive data over the Internet" and uses the Messaging System to send receive *messages*
 74 in the same way.

75 The "Messaging System" provides a Service that reliably exchanges messages over the Internet
 76 between any two parties. It is completely independent of the content or the payload of the
 77 message

78 The "Repository Management System" provides a Service that can be used to read/update the
 79 content of the repository. It would:

- 80 • have a Service Interface so that the content of the data in a repository held locally could be
 81 maintained, and
- 82 • use the Service Interface of the Messaging Service to access the content of repositories held
 83 remotely.

84 Note that the Repository Management System for the Master Repository would also work in the
 85 same way.

86 The Repository Systems used to maintain each of the repositories (Integration, Messaging and
 87 Master) may be different from each other and be provided by different vendors. However they
 88 should all use the same basic set of documents and document choreography to enable
 89 interoperable communication.

90 The rationale is that the Repository Management Service is really nothing more than a distributed
 91 system that reads or updates data on local or remote repositories that has a Service Interface to
 92 manage/access the repository content.



93 This type of "layering" can be used to describe a number of other Service Interfaces that will use
94 the basic messaging service interface, for example:

- 95 • a Publish & Subscribe Interface
- 96 • a Large Document Transfer Service, for example, to transport multi-MB files reliably by
97 splitting them into several smaller parts that are each transported separately

98 **4 Requirements**

99 This section describes the requirements that the working group aims to meet. They are divided
100 into the following sections:

- 101 • Envelope and headers for business documents
- 102 • Reliable Messaging and Error Handling
- 103 • Messaging Routing
- 104 • Security Requirements
- 105 • Audit Trails
- 106 • Quality of Service
- 107 • Platform Independent Interoperability
- 108 • Restart and Recovery

109 **4.1 Envelope and headers for business documents**

- 110 1) *Documents*, expressed either in XML or other electronic formats, shall be able to be wrapped
111 inside a *message envelope* for transporting between the *parties* involved in eCommerce.
- 112 2) Multiple *documents*, whether related or not, may be transportable within a single *message*
113 *envelope*
- 114 3) **Both the sending and receiving parties** on a *message header* shall be expressible as:
 - 115 a) a physical address (e.g. a URL or an email address) or a logical address (e.g. a DUNS
116 number or EAN) and,
 - 117 b) optionally, an address in a human-readable form
- 118 4) *Messages* may be transported over many network protocols (e.g. HTTP, SMTP, CORBA,
119 JMQ, MQSeries, MSMQ, etc)
- 120 5) *Messages* containing *documents* shall be capable of being globally uniquely identified
- 121 6) A *Message* shall identify the *Message* for which it is a response (if one exists).
- 122 7) *Message headers* shall contain a timestamp that indicates when the *Message Header* was
123 created
- 124 8) *Message headers* may contain a 'maximum lifetime' indicator that specifies that maximum
125 amount of time that a *message* should be considered 'alive' after it is sent.
- 126 9) *Message headers* may contain an address to which response messages can be routed;
127 actual use of this property by sending and receiving *services* is optional
- 128 10) *Message headers* may contain an indication of the priority of a *message*
- 129 11) *Message headers* may contain the name of an administrative address to which
130 acknowledgement messages can be routed.



- 131 12) *Message headers* should allow application specific routing headers in the *message*.
132 13) A *Message Manifest* shall detail all parts contained in the envelope and references to
133 external document sources if required.

134 4.2 Reliable Messaging and Error Handling

- 135 1) *Messages* shall be capable of being delivered from a sending *party's Service* to a receiving
136 *party's Service* so that:
- 137 a) delivery occurs at most once¹.
 - 138 b) failure to deliver shall be reported, if the sending party requires it.
 - 139 c) inability to send a *document* may be notified to the *party* that sent the document
 - 140 d) if an *application/business level response message* is not received within expected
141 timescales then there shall be mechanisms that support recovery
 - 142 e) the correct sequence in which related messages are sent can be identified
 - 143 f) recovery from failure to receive a *response message* should include:
 - 144 i) how the "expected timescales" after which recovery starts are specified
 - 145 ii) descriptions of the *messages* sent to carry out the recovery
- 146 2) *Error messages* should be capable of reporting on:
- 147 a) errors associated with the underlying transport protocol, e.g. HTTP
 - 148 b) errors in the *message wrapper, message header or message routing information*
 - 149 c) errors with the way *documents* are wrapped inside their *message envelopes*
 - 150 d) errors associated with failed attempts at reliable once-only delivery of *messages*
 - 151 e) errors in the *documents* that are being transported
 - 152 f) errors in the sequence in which *messages* are exchanged
 - 153 g) abnormal errors with the *services* that processed the *documents* (e.g. the service
154 crashed) and
 - 155 h) business failures where the *service* completed but did not realize its hoped for outcome
156 (e.g. out-of-stock)
- 157 3) Inquiries should be possible to determine why *Message Sets* failed, (see Message Set Status
158 Inquiry below).

¹ There are four types of delivery:

- at most once - the message is delivered either zero or one times from *service* to *service*
- exactly once - message is delivered once and only once from *service* to *service*
- at least once - message is delivered one or more times from *service* to *service*
- unknown - message is delivered zero more times from *service* to *service*

At most once means that the receiving party's messaging system shall ensure that multiple copies of the same message received, results in a single delivery of the message to the receiving party's service.



159 4.3 Message Routing

- 160 1) *Messages* may be sent using a variety of methods:
- 161 a) to a single *party*, e.g. by specifying a URL
- 162 b) to multiple *parties*, either by:
- 163 i) specifying a list of URIs in the *Message Header*, or
- 164 ii) a distribution list held separately from the header
- 165 c) to an agent or intermediary for forwarding to the next *party*
- 166 2) Individual *messages* shall be capable of routing serially or in parallel with other related
- 167 *messages*
- 168 3) Publish and Subscribe
- 169 a) *Messages* may be distributed to the members of a list of *parties* using a "Publish and
- 170 Subscribe" mechanism
- 171 b) the anonymity of the subscriber may optionally be maintained

172 4.4 Security Requirements

- 173 1) For non-repudiation, message integrity and authentication purposes, the following are
- 174 requirements:
- 175 a) *Documents* and/or *message headers* may be digitally signed
- 176 b) The signature over the *documents* or *message headers* shall be independent of the
- 177 transport protocol used²
- 178 c) A single digital signature may be used to bind together *documents* either:
- 179 i) within the same *message*
- 180 ii) in another *message*³
- 181 iii) somewhere else (for example the content at a URL)⁴
- 182 d) Signatures on digitally signed *documents* may be used to:
- 183 i) verify the authenticity of the *party* that is the sender,
- 184 ii) provide non-repudiation of origin or receipt, and
- 185 iii) ensure that the content of the message has not changed
- 186 2) For privacy and confidentiality purposes:

² The rationale behind this is that:

- we need to be able to support multiple transport protocols and therefore reliance on transport level protocols would mean that transport specific signature handling would be required
- we need to be able to persist the signature for later checking or re-use, after the message has been received

³ This can be used, for example, to bind one message to an earlier message and therefore provide an audit trail

⁴ An example of where this might be used is to bind together an Invoice sent in a message with the terms and conditions held somewhere in an HTML file on the web



- 187 a) All or part of the *documents* in a *message* may be encrypted prior to sending
188 b) *messages* may be encrypted during transportation using a transport protocol
189 3) Secure timestamps:
190 a) *documents* or *messages* may be time stamped securely with a digital signature
191 b) secure time stamps may be generated by a trusted third party
192 c) timestamps shall be recorded in a location independent way (e.g. UTC).

193 4.5 Audit Trails

- 194 1) The set of *related documents* and *messages* that are contained within a *Message Set*, shall
195 be::
196 a) globally *uniquely* identified,
197 b) related to one another.
198 2) Two or more *Message Sets* that are related to one another should be capable of being linked
199 together by enabling one *Message Set* to refer to another *Message Set's* *Message Set*
200 identifier.
201 3) A trace or path through the *services* and *parties* through which *documents* have passed
202 should be identifiable and analyzable after the event
203 4) Digital signatures may be used to bind the *documents* and *Message Sets* in the sequence in
204 which they were used.

205 4.6 Quality of service

206 The Quality of Service of the interaction between two *Services* is defined in a *Transport Service*
207 *Level Agreement (TSLA)*. The parameters in a TSLA vary depending on the nature of the
208 *Service*.

209 Parameters must be present in every TSLA that: .

- 210 1) support *Session* based and Long Term Transactions
211 2) enable recovery from failure to receive an anticipated response(s) to a message
212 3) enable a Receiving Service to inform a sender of a message of the Receiving Service's
213 expected maximum *Response Time(s)*
214 4) enable a sender of a message to inform the recipient of a message, of the Response Time(s)
215 that the sender expects
216 5) enable a sender of a message to discover if a Receiving Service is operational and therefore
217 able to receive messages
218 6) enable a sender of a message to discover the hours of operation of a Receiving Service The
219 hours of operation is the period of time that the service is available to process the message
220 7) enable a Receiving Service to indicate to the sender of a message that it is too busy to
221 process a message within expected timeframes. This supports congestion management
222 8) enable a sender of a message to discover from a Receiving Service the current status of a
223 *Message Set*.⁵ This is *Message Set Status Inquiry*.

⁵ This is particularly relevant if Asynchronous processing is being used



- 224 9) enable the Sending and Receiving Parties to discover and agree:
225 a) the document choreographies that can support their processing requirements
226 b) the parameters that control how the parties will use cryptography
227 c) how they will achieve reliable messaging and error handling when required
228 d) the transport protocols to be used
229 10) TSLAs may be negotiated between two Parties that apply to:
230 a) an individual *message*
231 b) an individual *message set*
232 c) all messages associated with one or more services
233 d) all interactions between two parties

234 4.7 Platform Independent Interoperability

- 235 1) Servers/systems that support the exchange of documents shall be treated as "black boxes"⁶
236 2) The method used to transport documents shall be completely independent of:
237 a) the hardware used by the server/services at each end
238 b) the software or systems architecture of the server/services at each
239 c) the language used for implementation of systems and *applications*.
240 3) Support for a *service* shall be expressible solely in terms of the type and sequence in which
241 *documents* (and their *message envelopes*) are to be exchanged
242 4) The ebXML Transport, Routing and Packaging specifications shall be suitable for
243 implementation on hardware that varies from a very simple device to a large multi-
244 processor/system complex

245 4.8 Restart and recovery

- 246 1) If a *service* that accepts *messages* becomes temporarily unavailable after starting a *Message*
247 *Set* it shall be possible to recover from the failure and deliver the message once the *service* is
248 available
249 2) If a *service* that accepts *messages* is temporarily unavailable before starting a *Message Set*
250 then it shall be possible to recover from the failure and deliver the message once the *service*
251 is available
252 3) If the delivery of a *message* is considered not possible by the originally intended method,
253 then
254 a) alternative methods of delivering the *message* may be used⁷ if available, and/or
255 b) the end state of the Message Set shall be capable of rollback to a consistent state.

⁶ This means that the sender and recipient of messages shall agree beforehand the document and message structures that will be used

⁷ An example would be delivery by SMTP or CORBA if HTTP was not possible



256 **4.9 Protocol Extensibility**

- 257 1) The protocol shall be extensible to support (by use of protocol versioning):
- 258 c) additional types of data in message headers and message routing information
- 259 d) new values for codes⁸
- 260 e) new ways and methods of exchanging data

261 **5 Definitions**

262 The following are a list of definitions of the terms associated with the transport of messages over
263 the Internet. They are derived initially from work being done within the IETF.

264 It is split into two sections:

- 265 • Documents, Parties, Messages and Document Exchanges, and
- 266 • Services and Message Sets

267 Words or phrases that are defined elsewhere are highlighted in *italics*.

268 **5.1 Documents, Parties, Messages and Document Exchanges**

269 **5.1.1 Overview**

270 This section describes how *Parties*, such as buyers and suppliers, customers and merchants, can
271 transmit *Documents* contained in *Messages* in order to request execution of *Services*.

272 All the *Documents* and other data in a *Message* are contained within an outermost *Message*
273 *Envelope*.

274 A *Message* can optionally include *Digital Signatures* so that:

- 275 1) the identity of the *Party* sending the *Message* can be authenticated
- 276 2) any changes to the *message* and the *documents* they contain can be detected.

277 *Services* are requested by sending one or more *Documents* in a *Request Message* to a *Party*
278 who then:

- 279 1) processes the *Request Message* by carrying out a *Service* and
- 280 2) optionally generates a *Response Message* indicateing result.

281 At a minimum a *Document Exchange* consists of a *Request Message* and an optional *Response*
282 *Message* although there might be additional *Exchange Messages* between the *Request Message*
283 and the *Response Message*.

284 *Error Messages* are used to report permanent or transient problems or errors in a *Message*.

285 More detail is provided below.

286 **5.1.2 A Document**

287 A *Document* is any data that can be represented in a digital form.

⁸ It is likely that XML Schema from the W3C will be able to provide extensibility for new types of data and values for codes.



288 Examples of *Documents* include:

- 289 1) a set of XML Elements
- 290 2) an XML Document
- 291 3) an HTML Document
- 292 4) a word processing file
- 293 5) an Adobe Acrobat PDF file
- 294 6) a binary file
- 295 7) part of larger document.

296 **5.1.3 Party**

297 A *Party* is a company, organization or individual or other entity that can generate, receive or relay
298 *Documents*.

299 Examples of a *Party* include:

- 300 1) a Merchant
- 301 2) a Customer
- 302 3) a Lawyer
- 303 4) a Bank
- 304 5) a government department or agency
- 305 6) an intermediary or agent
- 306 7) a software agent

307 A *Party* is also used to refer to systems or servers that are carrying out *Services* or processes on
308 behalf of a *Party*.

309 **5.1.4 Message**

310 A *Message* is data that is sent from one *Party* to another. A *Message* consists of information such
311 as:

- 312 1) a *Message Header* that indicates who sent, who should receive and the context for sending
313 the message
- 314 2) *Message Routing Information*, that indicates how the message should be / was delivered
- 315 3) *Digital Signatures* to:
 - 316 a) bind the data in the message, or elsewhere, together, and
 - 317 b) ensure that changes to the data can be detected
 - 318 c) enable authentication of the sender of the message
- 319 4) *Documents* which are the business data that actually needs to be sent

320 All the data in a *Message* is contained within a *Message Envelope*.

321 Examples of a *Message* include:

- 322 1) a Purchase Order that is sent by a buyer to a supplier
- 323 2) an Invoice that is sent by the supplier back to the buyer



- 324 3) a request to make a payment of \$50 sent to a Credit Card acquirer
- 325 4) the authorization received from a Credit Card acquirer as a result of making a payment
- 326 5) Status Data indicating the success or failure of a Service

327 **5.1.5 Message Header**

328 A *Message Header* is an XML construct that contains the additional data that needs to be
329 associated with the *Documents* in a *message* so that they can be sent to and successfully
330 processed by a *Party*. It can contain information such as:

- 331 1) Message Set Identity data to identify the set of *Messages* that are related to one another
332 through one or more *Document Exchanges*
- 333 2) Message Identity data to enable the *Message* to be identified and referenced within the
334 *Message Set*
- 335 3) a *Message Manifest* to identify the documents, other than the *Message Header*, that are
336 contained within the same *Message Envelope*
- 337 4) Action Data to indicate the *Service* that is being sent the message and the reason for sending
- 338 5) Organization Data that describes one or more of:
 - 339 a) the Sender organization that sent the *Message*
 - 340 b) the Recipient organization(s) that ought to receive the *Message*
 - 341 c) the Authorizing organization(s) that provide evidence that a requested *Service* should be
342 carried out.
- 343 6) Status Data that describes the results of carrying out a *Service*.

344 **5.1.6 Message Manifest**

345 The Message Manifest contains references to the other documents, apart from the Message
346 Routing Information document, that are contained within the same Message Envelope.

347 The purpose of the Message Manifest is to facilitate locating and validating that all required
348 Documents contained within the Message Envelope are present.

349 Examples of the types of documents that might be referenced by a Message Manifest include:

- 350 1) a Purchase Order
- 351 2) a Purchase Order and a picture of the requested goods
- 352 3) a Purchase Order and a digital signature

353 **5.1.7 Message Routing Information**

354 *Message Routing Information* contains data that indicates the path that should be or was taken by
355 a *Message* in reaching its ultimate destination.



356 **5.1.8 Digital Signature**

357 A *Digital Signature* is a cryptographic signature over⁹ data contained in a *Message*, or elsewhere
358 that are addressable via URIs, that permits the authenticity of the signer of the data to be
359 determined, and helps detect if the data in the *Message* has changed.

360 **5.1.9 Message Envelope**

361 A *Message Envelope* is the outermost container for a *Message*. It can be such things as:

- 362 1) an XML Document, or
- 363 2) a multi-part MIME message

364 **5.1.10 Request Message**

365 A *Request Message* is a *Message* sent from one *Party* to another *Party's Service* with the intent
366 that the other *Party* act upon the data in the *Request Message* by carrying out the *Service*.

367 **5.1.11 Acknowledgement Message**

368 An Acknowledgement Message may sent as a response to any *Message* (apart from an
369 Acknowledgement Message) to indicate that the *Message* has been received¹⁰.

370 **5.1.12 Checked OK Message**

371 A Checked OK Message may be sent in response to a Request Message to indicate that the
372 content of the message has been validated and no errors were found

373 **5.1.13 Response Message**

374 A *Response Message* is a *Message* that is generated by the *Service* that received a *Request*
375 *Message*. It is produced as a result of carrying out the requested *Service*. It is the last *Message* in
376 a *Document Exchange* unless the *Message* contains errors.

377 *Response Messages* are sent back to the sender of the *Request Message*.

378 **5.1.14 Document Exchange**

379 A *Document Exchange* is a generic term for either a *Simple Document Exchange* or a *Multiple*
380 *Round Trip Document Exchange*. Examples of Document Exchanges are contained in section 6
381 Examples of Document Exchanges

⁹ A digital signature represents a string of binary digits of arbitrary length created by using a cryptographic key known only to the party sending a message. The string is composed of an encrypted digest of some or all of the data in the message or in another location addressable by a URI. It is accompanied by some method (such as a digital certificate) of identifying to the party receiving the message, what key can be used to validate the digest against the original data.

¹⁰ It is recommended that messages are saved in some type of persistent storage before they are acknowledged.



382 **5.1.15 Simple Document Exchange**

383 A Simple Document Exchange consists of:

- 384 1) a *Request Message* sent from one *Party* to a second *Party*, followed by
- 385 2) an optional *Acknowledgement Message* sent by the second party back to the first party,
386 followed by
- 387 3) an optional *Checked OK Message* sent by the second party back to the first party followed by
- 388 4) an optional *Response Message* that is returned as a result of processing the Request
389 Message.

390 Examples of instances of a *Simple Document Exchange* include:

- 391 1) a Purchase Order sent by a buyer to a seller and the acknowledgement from the seller of its
392 receipt
- 393 2) a Purchase Order sent by a buyer to a seller and the Invoice that is sent back as a result of
394 fulfilling the order
- 395 3) sending a document for review by a lawyer followed by the legal opinion that is sent back as
396 a result

397 **5.1.16 Multiple Round Trip Document Exchange**

398 A *Multiple Round Trip Document Exchange* consists of:

- 399 1) a *Request Message* sent from one *Party* to a second *Party*, followed by
- 400 2) a series of *Exchange Messages* that are exchanged between the two *Parties* until finally
- 401 3) the second *Party* generates and sends a *Response Message* back to the first *Party*.

402 Examples of *Multiple Round Trip Document Exchanges* include:

- 403 4) the exchange of messages required to make a payment using payment method protocols
404 such as [SET] or [Mondex]
- 405 5) the exchange of messages required to negotiate an agreement on terms and conditions.

406 **5.1.17 Exchange Message**

407 An *Exchange Message* is a *Message* that is sent between one *Party* and another after the
408 sending of the initial *Request Message* and before the sending of the final *Response Message*.

409 Examples of *Exchange Messages* include:

- 410 1) intermediate messages that are part of a Payment Protocol
- 411 2) a counter offer to an offer made as part of a negotiation.

412 **5.1.18 Error Message**

413 An *Error Message* is a *Message* that reports on a problem in an earlier *Message* that prevents
414 the earlier *Message* from being processed in a normal way.

415 Examples of an *Error Message* include:

- 416 1) an *Error Message* reporting that an XML document was invalid or did not conform to its XML
417 schema



- 418 2) an *Error Message* reporting a Transient Error that the Server processing a *Message* is busy
419 and therefore the original *Message* should be resent at a later point in time
- 420 3) an *Error Message* that reports on an error in the underlying transport protocol.

421 **5.2 Services and Message Sets**

422 **5.2.1 Overview**

423 A *Service Definition* describes a process that can be carried out by a *Party*. It consists of either a
424 *Document Exchange* or a set of *Sub-Services*. Each *Sub-Service* is a *Service* in its own right. So,
425 at the lowest level, all *Service Definitions* are described in terms of a *Document Exchange*.

426 The dependencies between the *Sub-Services* in a *Service* is described in a *Sub-Service*
427 *Choreography*.

428 An instance of the execution of a *Service Definition* is called a *Message Set*.

429 The parameters that define how the transport of messages is managed and controlled is specified
430 in a Transport Service Level Agreement (TSLA)

431 More detail is provided below.

432 **5.2.2 Service Definition**

433 A *Service Definition* describes a process that can be carried out by a *Party* as a result of receiving
434 a *Request Message* that requests the execution of that *Service*.

435 A *Service Definition* can consist of either:

- 436 1) a Document Exchange, or
437 2) a set of Sub-Services

438 Examples of *Service Definitions* include descriptions of:

- 439 1) a Purchasing Service that enables a customer to purchase goods on-line
440 2) an Order Processing Service that processes an Order and generates a response as a result
441 3) a Payment Service that accepts a payment and provides a receipt
442 4) a Fulfillment Service that fulfills an order at the request of a Merchant.

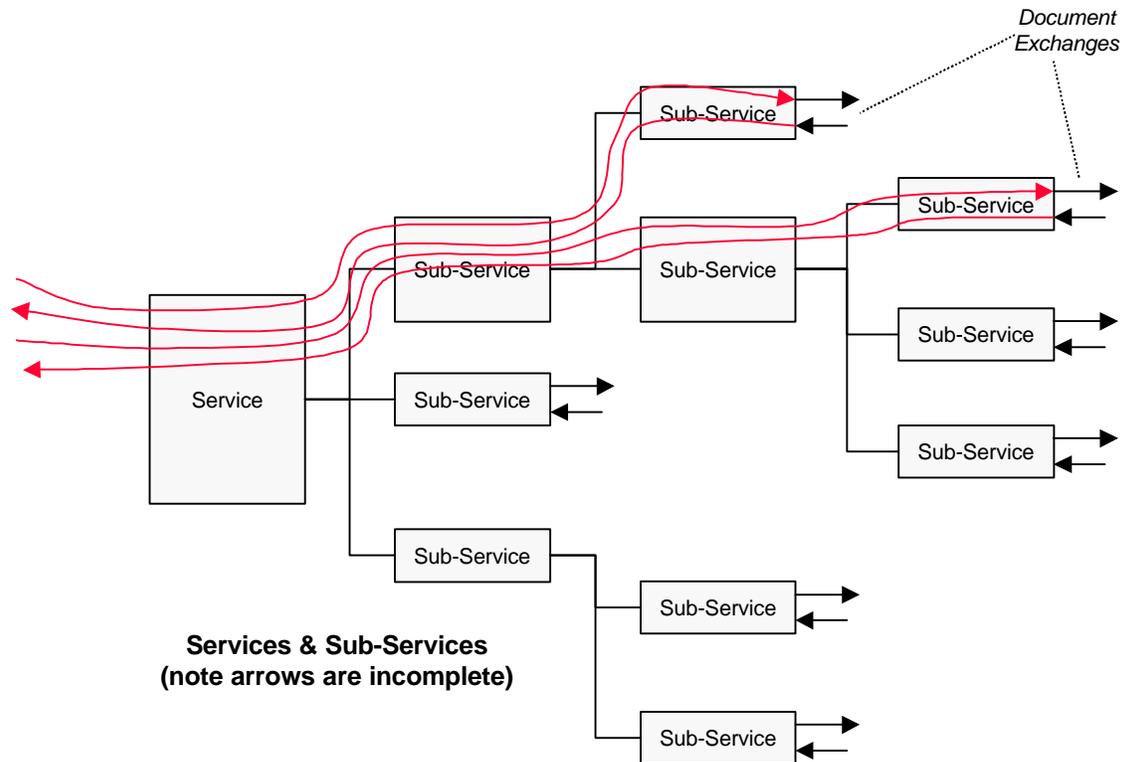
443 **5.2.3 Sub-Service**

444 A *Sub-Service* is a *Service* that is executed at the request of and as part of another *Service*.

445 Examples of *Sub-Services* include:

- 446 1) a payment service that occurs as part of a purchase
447 2) a tax calculation service that calculates the tax due as part of an order processing service.

448 An example of how services, sub-services and document exchanges relate to one another is
449 illustrated by the diagram below.



450

451 **Figure 6 Services and Sub Services**

452 **5.2.4 Sub-Service Choreography**

453 A *Sub-Service Choreography* is a description of the dependencies that control the sequence and
 454 choices that determine which *Sub-Services* are executed when carrying out a *Message Set*.

455 The *Sub-Services* in a *Service* will have dependencies between them. Dependencies can be:

- 456 1) Serial. One *Sub-Service* shall start only after the completion of another *Sub-Service*
- 457 2) Alternative. One *Sub-Service* may be executed as an alternative to another
- 458 3) Iterative Loop. A *Sub-Service* may be repeated a variable number of times
- 459 4) Conditional. The execution of a *Sub-Service* is conditional on the state of another *Service*.
- 460 This may be used in conjunction with Serial, Alternative and Iterative Loop dependencies.
- 461 5) Parallel. A *Sub-Service* may execute in Parallel with another *Service*
- 462 6) Concurrent. A *Sub-Service* shall Execute at the same time as another *Sub-Service*.

463 An example of a simple *Sub-Service Choreography* is a Purchase Service that consists of three
 464 *Sub-Services*:

- 465 1) an Offer Service that conveys an Offer for sale of goods. This *Sub-Service* has no
 466 dependencies and therefore starts first
- 467 2) a Payment Service that carries out the Payment which has a Serial dependency on the Offer
 468 Service
- 469 3) a Delivery Service that delivers the Digital Goods, that has a Serial Dependency on the
 470 Payment Service



471 5.2.5 Application

472 An Application is software that may implement a *service* by processing one or more of the
473 *messages* in the *document exchanges* associated with the *service*.

474 5.2.6 Message Set

475 A *Message Set* is an instance of the execution of a *Service*¹¹.

476 Examples of a *Message Set* include:

- 477 1) a Purchase Message Set that buys a Company Report for \$20. It consists of three Sub-
478 Service instances:
- 479 a) an Offer Service instance to buy the Company Report for \$20
 - 480 b) a Payment Service instance that accepts a Payment for \$20 using a credit card, and
481 finally
 - 482 c) a Delivery Service instance that delivers the Company Report as an HTML web page.
- 483 2) a Buying Service that consists of the following Sub-Services:
- 484 a) three Price Negotiation Service instances that negotiate the price of a Photocopier
 - 485 b) a Purchase Order Service instance that places the order for the Photocopier.

486 5.2.7 Transport Service Level Agreement

487 *Transport Service Level Agreement (TSLA)* consists of information mutually agreed between two
488 parties that manages and controls the ebXML "transport" software that sends and receives
489 messages.

490 Transport software is software that is constructed according to the specifications produced by the
491 ebXML Transport, Routing and Packaging Project Team.

492 Examples of information in a TSLA include:

- 493 1) timeout parameters
- 494 2) retry counts

¹¹ There are several different meaning that have been associated with Message Sets:

- "ACID" Message Sets (TBD) A Message Set can be considered a collection of actions with the following properties:
 - **Atomicity.** A Message Set's changes to the state are atomic: either all actions happen or none happen.
 - **Consistency.** A Message Set is a correct transformation of the state. The actions taken as a whole do not violate any of the integrity constraints associated with the state. This requires that the Message Set be a correct program.
 - **Isolation.** Even though Message Sets execute concurrently, it appears to each Message Set T, that others executed either before or after T, but not both. In other words, each Message Set is isolated from any others.
 - **Durability** Once a Message Set completes successfully (commits), its changes to the state survive failures.
- "EDI" Message Sets - "The information included in a Message Set set is, for the most part, the same as the information in a conventionally printed document. A Message Set set is the data that is exchanged in order to convey meaning between parties engaged in EDI "Conversational" Message Sets - A conversation is a sequence of related Message Sets between two parties separated in time. A complete "unit of business" for example, the negotiation of a purchase, placement, confirmation, payment and delivery of goods, may be represented as multiple Message Sets in a longer running conversation." From DISA publication titled "Introduction to EDI", (ASC X12S/94-190)
- "Read-only" Message Sets - a Message Set that consists of a document exchange where the information is obtained from a service without changing the state of the service



- 495 3) security parameters
- 496 4) response addresses

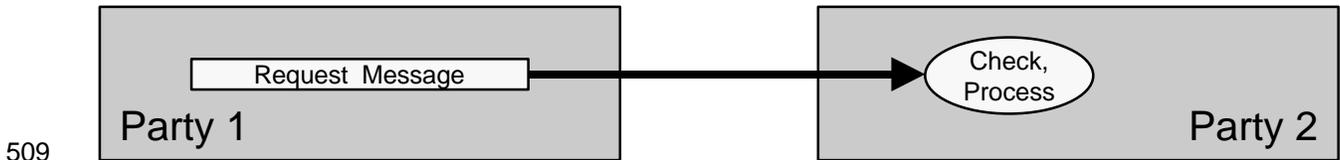
497 **5.3 Miscellaneous**

- 498 1) A *Session based Message Set* is where a *Document* is sent to a *Party* which results in an
499 immediate response of another *Document*. These are synchronous in nature.
- 500 2) A long term *Message Set* is where a *Document* is sent to a *party* and, possibly, a simple
501 acknowledgement is sent back immediately. The *Document* that is the "business" response to
502 the original *Document* is then sent some time later
- 503 3) *Response Time* is the time taken by a *Service* to process a *Message* and generate a
504 response¹².

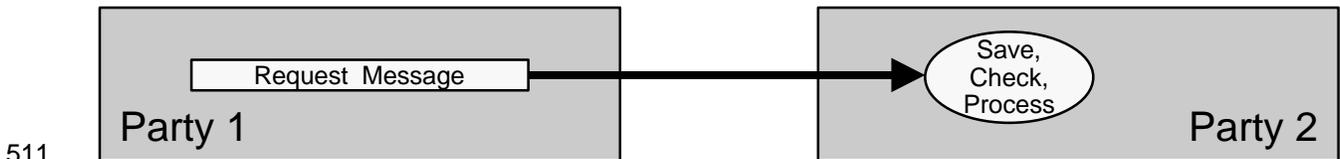
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506 **6 Examples of Document Exchanges**

507 The following diagrams provide an non-exhaustive list of the different types of template
508 sequences in which messages can be exchanged.

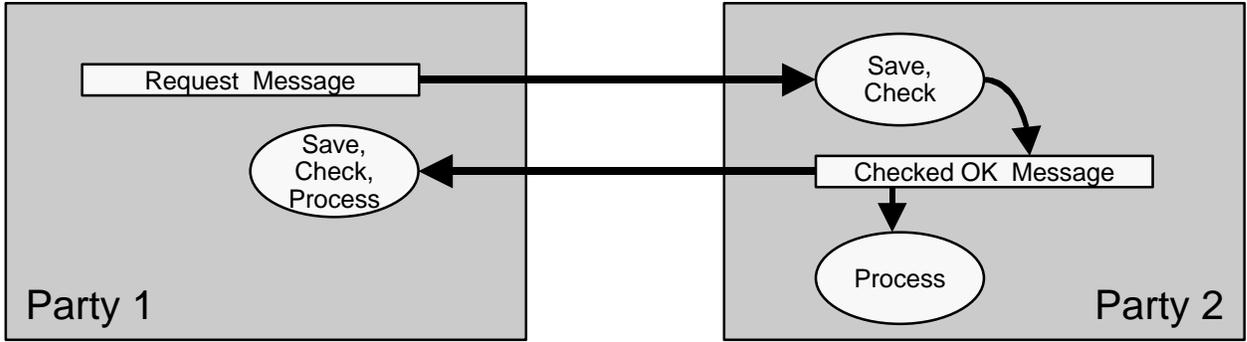


510 **Figure 7 Simple Request**



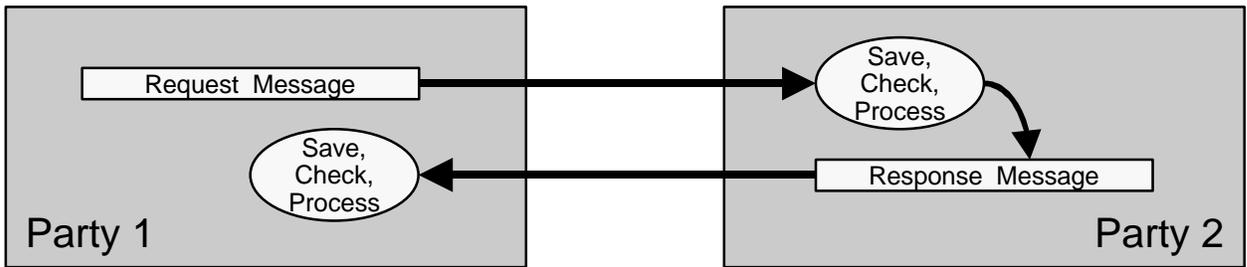
512 **Figure 8 Simple Request with Save**

¹²The Response Time perceived by the sender of a message will be different from the response time perceived by the recipient of the message to process it since the first includes the transmission time of the message (and it's response) whereas the second does not.



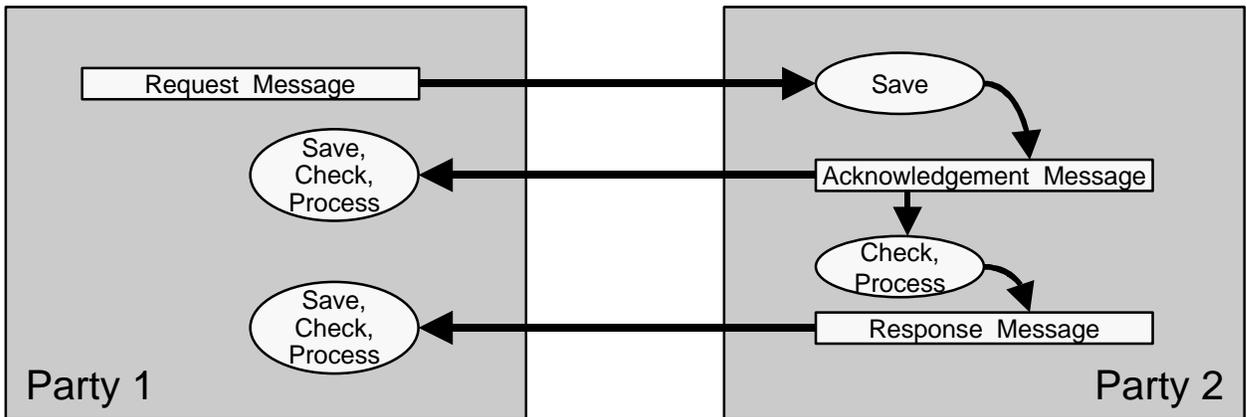
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514 **Figure 9 Simple Request and Checked OK, No Response required**



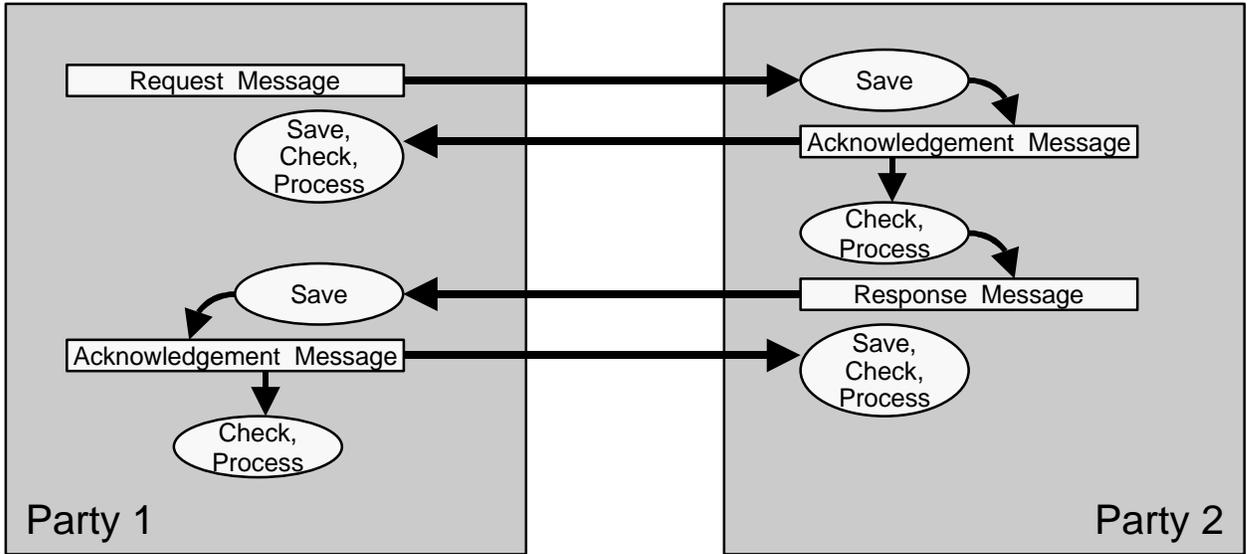
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516 **Figure 10 Simple Request Response**



517

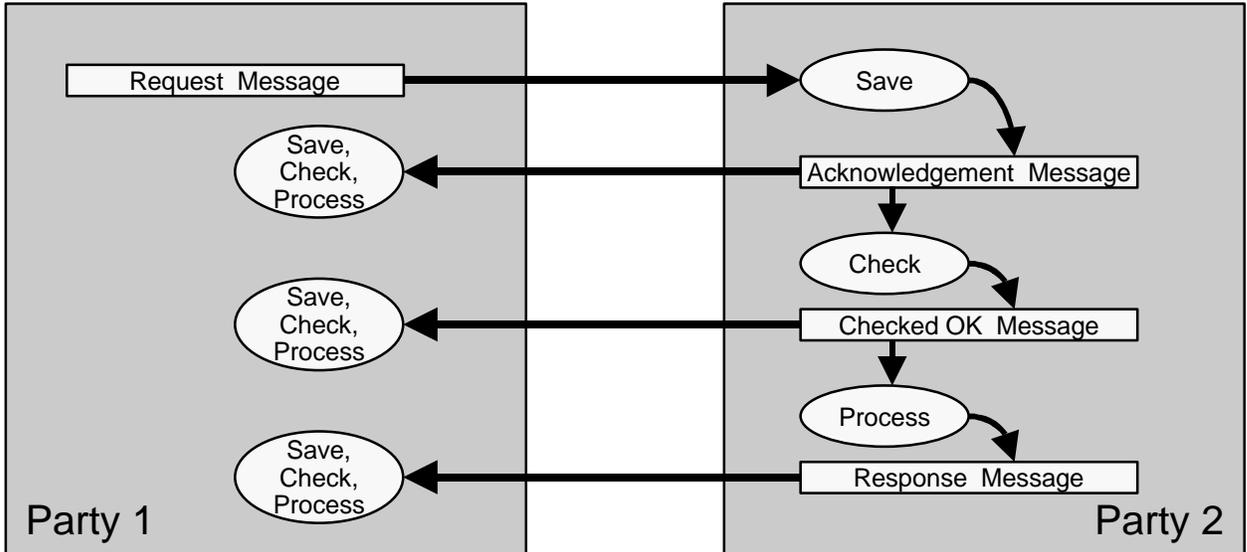
518 **Figure 11 Simple Request with Acknowledgement and Response**



519

520

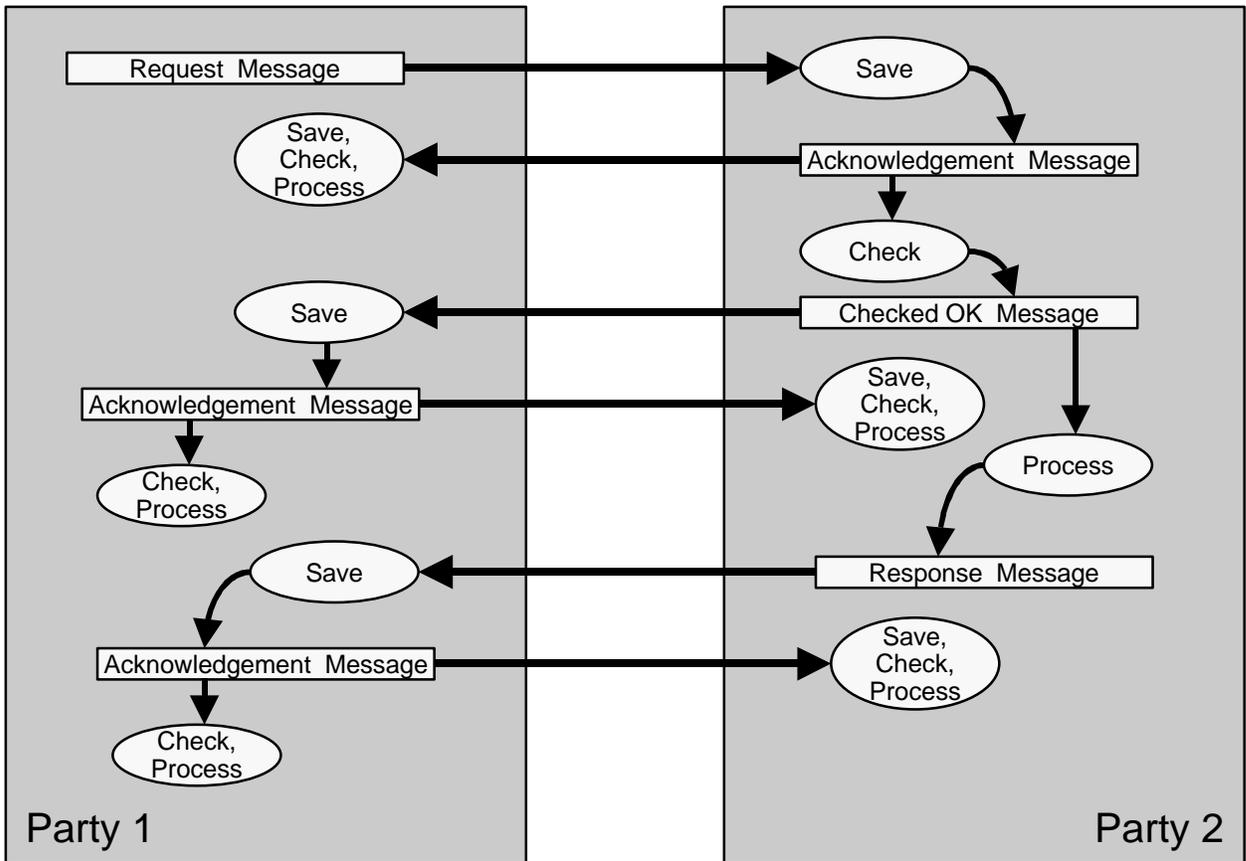
Figure 12 Simple Request Response - both with Acknowledgement



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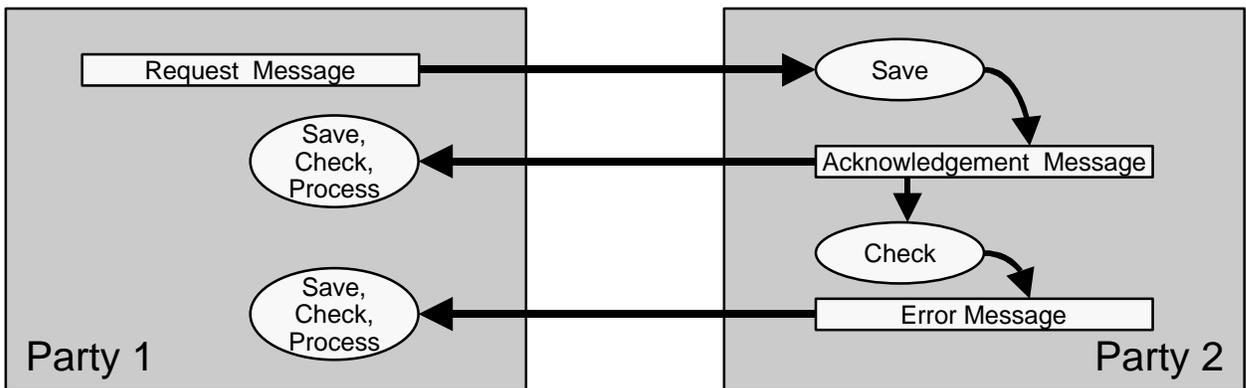
522

Figure 13 Request with Acknowledgement, Checked OK and Response



523

524 **Figure 14 Acknowledgements with Everything**



525

526 **Figure 15 Request Message with Error**

527 **7 References**

528 No references.

529 **8 Acknowledgements**

530 This document is a collective development effort of all the members of the Transport, Routing and
531 Packaging project team.