

# 1 Reliable Messaging

~~[The Reliable Messaging section has not been agreed to by the membership of the TRP Project Team; however, it is being included to provide a basis for POC developers of MSH implementations. Implementers MUST be prepared for some change to the content of this section.]~~

Reliable Messaging defines an interoperable protocol such that ~~the any~~ two Messaging Service Handlers (MSH) ~~operated by a From Party and a To Party~~ can “reliably” exchange messages that are sent using “reliable messaging” delivery semantics.

“Reliably” means that the *From Party* can be highly certain that the message sent will be delivered to the *To Party*. If there is a problem in sending a message then the sender resends the message until either the message is delivered, or the sender gives up. If the message cannot be delivered, for example because there has been a catastrophic failure of the *To Party*’s system, then the *From Party* is informed.

## 1.1.1.1 Persistent Storage and System Failure

A MSH that supports Reliable Messaging MUST keep messages, and/or selected data from these messages, that are sent or received reliably in *persistent storage*. In this context *persistent storage* is a method of storing data that does not lose information after a system failure or interruption.

This specification recognizes that different degrees of resilience may be realized depending on the technology that is used to persist the data. However, as a minimum, persistent storage that has the resilience characteristics of a hard disk (or equivalent) SHOULD be used. It is strongly RECOMMENDED though that implementers of this specification use technology that is resilient to the failure of any single hardware or software component.

Even after a system interruption or failure, a MSH MUST ensure that messages in persistent storage are processed in the same way as if the system failure or interruption had not occurred. How this is done is an implementation decision.

In order to support the filtering of duplicate messages, a Receiving MSH SHOULD save the MessageId in persistent storage. It is also RECOMMENDED that the following be kept in Persistent Storage:

- the complete message, at least until the information in the message has been passed to the application or other process that needs to process it
- the time the message was received, so that the information can be used to generate the response to a Message Status Request (see section **Error! Reference source not found.**~~Error! Reference source not found.~~)

## 1.2 Reliable Messaging Parameters

This section describes the parameters required to control reliable messaging. This parameter information is contained in the following:

- the ebXML Message Header, or
- the CPA that governs the processing of a message.

The table below indicates where these parameters may be set.

Parameter	CPA	Header
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<u>Parameter</u>	<u>CPA</u>	<u>Header</u>
<u>deliverySemantics</u>	<u>Yes</u>	<u>Yes</u>
<u>syncReplyMode</u>	<u>Yes</u>	<u>Yes</u>
<u>timeToLive</u>	<u>Yes</u>	<u>Yes</u>
<u>reliableMessagingMethod</u>	<u>No</u>	<u>Yes</u>
<u>intermediateAckRequested</u> <DB> Should be just "ackRequested" </DB>	<u>No</u>	<u>Yes</u>
<u>timeout</u>	<u>Yes</u>	<u>No</u>
<u>retries</u>	<u>Yes</u>	<u>No</u>
<u>retryInterval</u>	<u>Yes</u>	<u>No</u>
<u>reliableMessagingSupported</u>	<u>Yes</u>	<u>No</u>
<u>persistDuration</u>	<u>Yes</u>	<u>No</u>

43

44 In this table, the following interpretation of the columns should be used:

- 45 1) if the **CPA** column contains a **Yes** then it indicates that the value that is present in the CPA  
46 determines the processing semantics
- 47 2) if the **CPA** column contains a **No** then it indicates that the parameter value is never specified  
48 in the **CPA**
- 49 3) if the **Header** column contains a **Yes** then it indicates that the parameter value MAY be  
50 specified in the *ebXML Header* document.

51

52 <DB> It is not clear what happens if a parameter is in both the CPA and the Header (parameters  
53 deliverySemantics, syncReplyMode, timeToLive). The above seems to suggest that if the value is  
54 in the header then it would be ignored.</DB>

55 These parameters are described below.

### 56 1.2.1 Delivery Semantics

57 The *deliverySemantics* parameter may be present as either <DB>in the CPA or as ??</DB>an  
58 attribute within the *QualityOfService* element of the *ebXMLHeader* document. The  
59 deliverySemantics attribute takes its value <DB>Does this mean that it has exactly the same  
60 value as the parameter in the CPA and it is copied into the header as a convenience to the MSH  
61 instead of the MSH having to look up value in the CPA. What happens, though, if the value in the  
62 CPA happens to be different from the value in the CPA. </DB>from the CPA that governs the  
63 processing of a given message. See section **Error! Reference source not found.**  
64 **Error! Reference source not found.** for more information.

### 65 1.2.2 Sync Reply Mode

66 The *syncReplyMode* parameter may be present as either an element within the *ebXMLHeader*  
67 element or as a parameter within the CPA. See section **Error! Reference source not**  
68 **found.**  
69 **Error! Reference source not found.** for more information.

### 69 1.2.3 Time To Live

70 The *TimeToLive* element may be presented within the *ebXMLHeader* document see section  
71 **Error! Reference source not found.**  
72 **Error! Reference source not found.** for more information.

## 72 1.2.4 Reliable Messaging Method

73 The *ReliableMessagingMethod* parameter indicates the requested method for Reliable  
74 Messaging that will be used when sending a Message. Valid values are:

- 75 • *ebXML* in this case the ebXML Reliable Messaging Protocol as defined in section  
76 [1.3.14.2.1](#) is followed, or
- 77 • *Transport*, in this case a reliable transport protocol is used for reliable delivery of the  
78 message, see section 0<DB>This section has been removed therefore this is  
79 inconsistent.</DB>.

## 80 1.2.5 Intermediate Ack Requested

81 The *IntermediateAckRequested* parameter is used by the Sending MSH to request that the  
82 Receiving MSH that receives the Message returns an *acknowledgment message* with an  
83 *Acknowledgment* element with a *type* of *IntermediateAcknowledgment*.

84 <DB>Do we define anywhere what is an acknowledgement message or do we rely on the  
85 Glossary?</DB>

86 Valid values for *IntermediateAckRequested* are:

- 87 • *Unsigned* - requests that an unsigned Delivery Receipt is requested
- 88 • *Signed* - requests that a signed Delivery Receipt is requested, or
- 89 • *None* - indicates that no Delivery Receipt is requested.

90 <DB>Replace Delivery Receipt by Intermediate Acknowledgement in the above. This imistake is  
91 also in the current version of the spec.</DB>

92 The default value is *None*.

## 93 1.2.6 Timeout Parameter

94 The *timeout* parameter is an integer value that specifies the time in < seconds >DB>Perhaps this  
95 should be an XML Schema TimeDuration. </DB>that the Sending MSH MUST wait for an  
96 *Acknowledgment Message* before first resending a message to the Receiving MSH.

## 97 1.2.7 Retries Parameter

98 The *retries* Parameter is an integer value that specifies the maximum number of times a Sending  
99 MSH SHOULD attempt to redeliver an unacknowledged or undelivered *message*.<DB>This  
100 should say per Communication Protocol.</DB>

## 101 1.2.8 RetryInterval Parameter

102 The *retryInterval* parameter is an integer value specifying, in seconds, >DB>Perhaps this should  
103 be an XML Schema TimeDuration </DB>the time the Sending MSH SHOULD wait between  
104 retries, if an *Acknowledgment Message* is not received.<DB>The current version says MUST  
105 rather than SHOULD. A simple SHOULD suggests that it is OK to resend it earlier. Suggest  
106 saying that the time is minimum that the MSH MUST wait.</DB>

## 107 1.2.9 Reliable Messaging Methods Supported

108 The *reliableMessagingMethodsSupported* parameter is a list of the methods that a MSH uses  
109 to support Reliable Messaging. It must be a URI. The URI for the ebXML Reliable Messaging  
110 Protocol described in section [1.3.14.2.1](#) is  
111 <http://www.ebxml.org/namespaces/reliableMessaging> <DB>This is only every used in the  
112 CPA. Therefore it really does not need to be here.</DB>

113

## 1.2.10 PersistDuration

114 The *persistDuration* parameter is specified in the CPA. <DB>We don't need to say this as it is  
115 stated in the table.</DB> It represents the minimum length of time, expressed as a [XMLSchema]  
116 timeDuration, that data from a Message that is sent reliably, is kept in Persistent Storage by a  
117 MSH that receives that Message. Note that implementations may determine that a message is  
118 persisted for longer than the time specified in *persistDuration*, for example in order to meet legal  
119 requirements or the needs of a business process. This information is recorded separately within  
120 the CPA.

121 <DB>There seems to have been a lot of text cut out from the description of PersistDuration.  
122 There was a discussion on the list about how PersistDuration should be described in the spec which  
123 led to an agreed definition. We should reconsider including that text. Specifically we should re-  
124 insert the following ...

125 "A MSH SHOULD NOT resend a message with the same *MessageId* to a receiving MSH if the  
126 elapsed time indicated by *persistDuration* has passed since the message was first sent as the  
127 receiving MSH will probably not treat it as a duplicate"

128 </DB>

129

130

### 1.1.21.3 Methods of Implementing Reliable Messaging

131 Support for Reliable Messaging can be implemented in one of the following two ways:

- 132 • using the ebXML Reliable Messaging protocol, or
- 133 • using ebXML Header and Message structures together with commercial software  
134 products that are designed to provide reliable delivery of messages using alternative  
135 protocols

136 <DB>Change elsewhere</DB>

137

138 Use of alternative protocols to effect reliable delivery of messages is outside the scope of this  
139 specification.

140 <DB>If we provide absolutely no guidance on how to use alternative protocols then we run the  
141 risk of failing to get interoperability. For example, can we assume that the meaning of all the  
142 parameters (e.g. IntermediateAckRequested) is exactly the same whether we are using the  
143 ebXML reliable messaging protocol or not. Right?</DB>

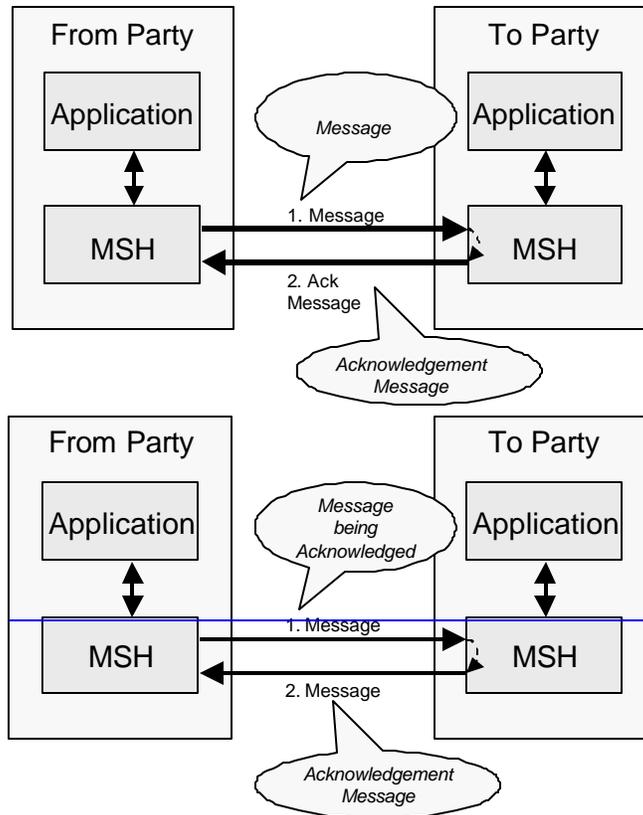
144 Each of these are described below.

145

#### 1.21.3.1 ebXML Reliable Messaging Protocol

146 The ebXML Reliable Messaging Protocol described in this section MUST be followed if the  
147 *deliverySemantics* parameter/element is set to **OnceAndOnlyOnce** and the  
148 *ReliableMessagingMethod* parameter/element is set to **ebXML** (the default).

149 The ebXML Reliable Messaging Protocol is illustrated by the figure below.



150

151

152 **Figure 11-10-14** Indicating that a message has been received

153 ~~The diagram above illustrates two terms that are used in the remainder of this section:~~

154 ~~? a *message being acknowledged*. This is the Message that needs to be sent reliably and~~  
 155 ~~therefore needs to be acknowledged~~

156 ~~? an *acknowledgment message*. This is the message that acknowledges that the message being~~  
 157 ~~acknowledged has been received.~~

158 The receipt of the *acknowledgment message* indicates that ~~the a~~ *message being acknowledged*  
 159 has been ~~sent successfully received, and either processed or persisted by the receiving MSH to~~  
 160 ~~which reliably the message was sent.~~

161 An *acknowledgment message* MUST contain a **MessageData** element with a **RefToMessageId**  
 162 that contains the same value as the **MessageId** element in the *message being acknowledged*.

163

164

165 ~~A Message can be sent reliably either over:~~

166 ~~? a Single-hop i.e. the sending of a message directly from the From Party's MSH to the To~~  
 167 ~~Party's MSH without passing through any intermediate MSHs.~~

168 ~~? Multi-hops i.e. the sending of a message indirectly from the From Party's MSH to the To~~  
 169 ~~Party's MSH via one or more intermediate MSHs.~~

170 ~~Single-hop Reliable Messaging is described first followed by Multi-hop Reliable Messaging. Note~~  
 171 ~~that Multi-hop Reliable Messaging is an extension of Single-hop reliable Messaging.~~

172 **1.1.1 Single-hop Reliable Messaging**

173 ~~This section describes the REQUIRED behavior of a Message Service Handler (MSH) that is~~  
174 ~~sending and/or receiving messages that support the ebXML Reliable Messaging Protocol.~~

175 **1.1.1.11.3.1.1 Sending Message Behavior**

176 If a MSH is given data by an application that needs to be sent reliably then the MSH MUST do the  
177 following:

- 178 1) Create a message from components received from the application that includes:
- 179 a) deliverySemantics set to *OnceAndOnlyOnce*, and
  - 180 b) a *RoutingHeader* element that identifies the sender and the receiver URIs
- 181 2) Save the message in *persistent storage* (see section ~~1.11.110.1.1~~)
- 182 3) Send the message (~~the message being acknowledged~~) to the Receiver MSH
- 183 4) Wait for the *Receiver* MSH to return an *acknowledgment message* and, if it does not, then  
184 resend the *identical* message as described in section ~~1.3.1.41.2.1.410.2.1.3~~

185 ~~It is RECOMMENDED that messages that are sent reliably include *deliveryReceiptRequested*~~  
186 ~~set to *Signed* or *Unsigned*.~~

187 ~~If the message does not need to be sent reliably, then *deliverySemantics* MUST be set to~~  
188 ~~*BestEffort* (the default).~~

189

190 **1.1.1.21.3.1.2 Receiving Message Behavior**

191 If *deliverySemantics* on the received message is set to *OnceAndOnlyOnce* then do the  
192 following:

- 193 1) Check to see if the message is a duplicate (e.g. there is a message in *persistent storage* that  
194 was received earlier that contains the same value for the *MessageId*)
- 195 2) If the message is not a duplicate then do the following:
- 196 a) Save the *MessageId* of the received message in *persistent storage*. As an  
197 implementation decision, the whole message MAY be stored if there are other reasons  
198 for doing so. ~~<DB>Need to re-look at how duplicates are detected if sequence numbers~~  
199 ~~are used.</DB>~~
  - 200 b) If the received message contains a *RefToMessageId* element then do the following:
    - 201 i) Look for a message in *persistent storage* that has a *MessageId* that is the same as  
202 the value of *RefToMessageId* on the received Message
    - 203 ii) If a message is found in *persistent storage* then mark the persisted message as  
204 delivered

205 ~~<DB>What is entirely missing from here (and I can't find it anywhere else) is the requirement~~  
206 ~~to send an acknowledgement message if the message isn't a duplicate !!! See updated~~  
207 ~~text on Service and Action Element Values </DB> if *deliveryReceiptRequested* is set to~~  
208 ~~*Signed* or *Unsigned* then create an *Acknowledgment* element with *type* set to~~  
209 ~~*DeliveryReceipt* that identifies the received message~~

210 ~~d) if *syncReplyMode* is set to *True* then pass the data in the received message to the~~  
211 ~~application or other process that needs to process it and wait for the application to~~  
212 ~~produce a response.~~

213 e) If ~~**deliveryReceiptRequested** is set to **Signed** or **UnSigned**, or **syncReplyMode** is set to~~  
214 ~~**True**~~ then do the following:

215 i) Create a ~~**RoutingHeader**~~ element that identifies the sender and the receiver URIs

216 ii) Set the ~~**RefToMessageId**~~ to the value of the ~~**MessageId**~~ in the received message

217 iii) Create a ~~message~~ from the response generated by the application (if any), the  
218 ~~**Acknowledgment**~~ element (if any) and the ~~**RoutingHeader**~~ that includes  
219 ~~**deliverySemantics** set to **OnceAndOnlyOnce**~~

220 iv) Save the message in *persistent storage* for later resending

221 v) c) Send the message back to the Sending MSH

222 f) If ~~**syncReplyMode** is set to **False**~~ then pass the data in the received message to the  
223 application or other process that needs to process it. Note that, depending on the  
224 application, this can result in the application generating another message to be sent (see  
225 previous section).

226 3) If the message is a duplicate, then do the following:

227 a) Look in persistent storage for a response to the received message (i.e. it contains a  
228 **RefToMessageId** that matches the **MessageId** of the received message) ~~that was most~~  
229 ~~recently sent to the MSH that sent the received message (i.e. it has a **RoutingHeader**~~  
230 ~~element with the greatest value of the **Timestamp**)~~

231 b) If no message was found in *persistent storage* then ignore the received message as  
232 either no message was generated in response to the message, or the processing of the  
233 earlier message is not yet complete

234 c) If a message was found in *persistent storage* then resend the persisted message back to  
235 the MSH that sent the received message.

236 <DB>This assumes there is only one message that has been generated and persisted as a result  
237 of receiving an earlier message. There could be more. For example you could send an  
238 acknowledgement message followed later by a message that contained a business response. So  
239 you have to say either:

- 240 • the first message sent in reply.
- 241 • the most recent message, or
- 242 • leave it undefined.

243 I prefer the most recent as it will be more useful to get the business/process response than the  
244 acknowledgement.</DB>

### 245 1.3.1.3 Service and Action Element Values

246 <DB>Suggest renaming this to Generating an Acknowledgement Message and including  
247 description of how to generate an acknowledgement with precise rules on what it contains.</DB>

248 An **Acknowledgment** element can be included in an **ebXMLHeader** that is part of a *message*  
249 that is being sent as a result of processing of an earlier message. In this case the values for the  
250 **Service** and **Action** elements are set by the designer of the Service (see section **Error!**  
251 **Reference source not found. Error! Reference source not found.**).

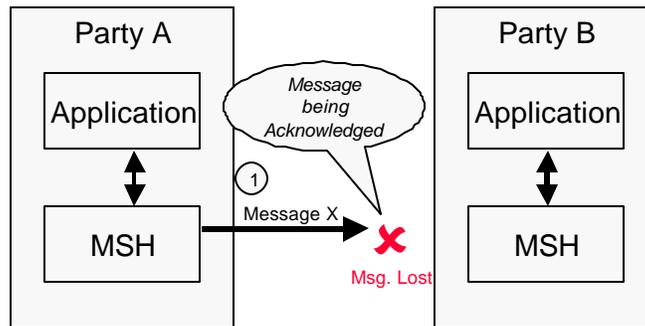
252 <DB>Later parts of this spec indicate that an Acknowledgement element can only be used with  
253 multi-hop. This is inconsistent. It is much simpler if the rule is if the Routing Header contains an  
254 **ackRequested** set to **True** then return an Acknowledgement element. This apparent restriction  
255 also complicates the use of **syncReplyMode**.</DB>

256 An **Acknowledgment** element also can be included in an **ebXMLHeader** that does not include  
257 any results from the processing of an earlier message. In this case, the values of the **Service** and  
258 **Action** elements MUST be set as follows:

- 259 • The **Service** element MUST be set to:  
260 <http://www.ebxml.org/namespaces/messageService/MessageAcknowledgment>
- 261 • The **Action** element MUST be set to the value of the **type** attribute in the  
262 **Acknowledgment** element. <DB>This is now inconsistent as we no longer have delivery  
263 receipts as a valid type of acknowledgement.</DB>

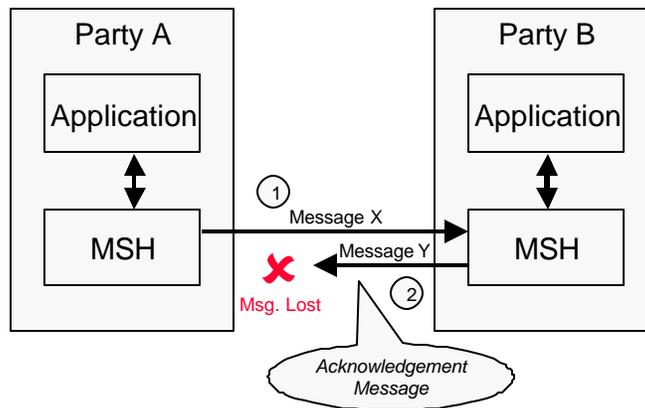
265 **4.2.4.31.3.1.4 Resending Lost Messages and Duplicate Filtering**

266 This section describes the behavior that is required by the sender and receiver of a message in  
267 order to handle when messages are lost. A message is "lost" when a sending MSH does not  
268 receive a response to a message. For example, it is possible that a *message being*  
269 *acknowledged message* was lost, for example:



270  
271 **Figure 1140-24 Lost "Message Being Acknowledged"**

272 It is also possible that the *Acknowledgment Message* was lost, for example:---



273  
274 **Figure 1140-32 Lost Acknowledgment Message**

275 The rules that apply are as follows:

- 276 1) The Sending MSH MUST resend the original message if an *Acknowledgment Message* has  
277 not been received from the Receiving MSH and either of the following are true:
  - 278 a) The message has not yet been resent and at least the time specified in the **timeout**  
279 parameter has passed since the first message was sent, or
  - 280 b) The message has been resent, and the following are both true:
    - 281 i) At least the time specified in the **retryInterval** has passed since the last time the  
282 message was resent, and

283 ii) The message has been resent less than the number of times specified in the **retries**  
284 Parameter

285 2) If the Sending MSH does not receive an *Acknowledgment Message* after the maximum  
286 number of retries, the Sending MSH SHOULD notify the application and/or system  
287 administrator function.

288 3) If the Sending MSH detects a communications protocol error that is unrecoverable at the  
289 transport protocol level then the Sending MSH SHOULD first attempt to resend the message  
290 using the same transport protocol until the number of **retries** has been reached, and then  
291 again, using a different communications protocol <DB>We should allow multiple different  
292 communication protocols and not just one. This is also in the current version of the  
293 spec</DB>, if the CPA allows this. If these are not successful, then notify the From Party of  
294 the failure to deliver as described in section 1.41.310.5.

### 295 1.3.2 Duplicate Message Handling

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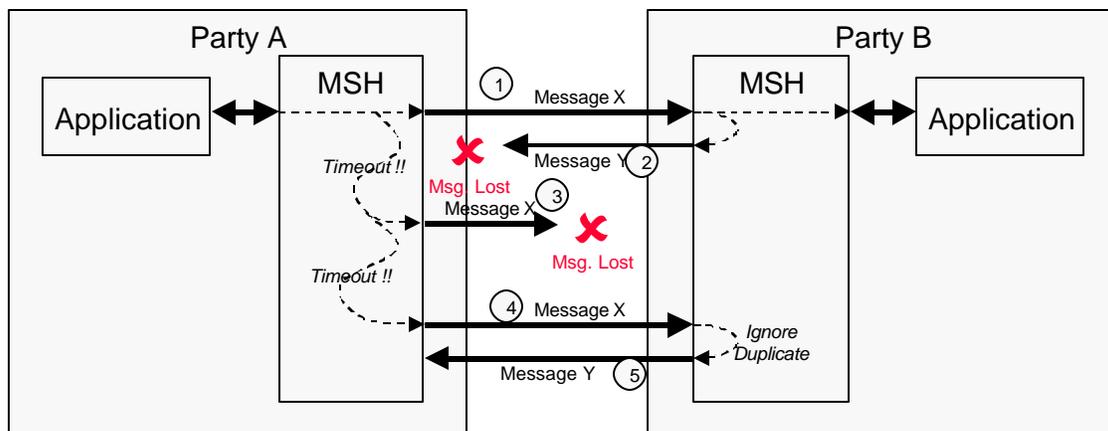
297 In this context:

- 298 • an identical message is a message that contains the exact same ebXML Header and  
299 ebXML Payload as the earlier message that was sent previously.
- 300 • a duplicate message is a message that contains the same MessageId as an earlier  
301 message that was received.
- 302 • <DB>In the last version of the spec there was a noted disagreement between Chris and  
303 myself around sending the most recent message. This has not been discussed and  
304 needs to be.</DB>

305 Note that the Communication Protocol Envelope MAY be different. This means that the same  
306 message MAY be sent using different communication protocols and the reliable messaging  
307 behavior described in this section will still apply. The ability to use alternative communication  
308 protocols is specified in the CPA and is an OPTIONAL implementation specific feature.

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312 **Figure 1140-413 Resending Lost Unacknowledged Messages**

313 The diagram above shows the behavior that MUST be followed by the sender of the message  
314 being acknowledged (e.g. Message X) and the acknowledgment message (e.g. Message Y).  
315 Specifically: the sending and receiving MSH for messages that require reliable delivery as regards  
316 to duplicate message receipt <DB>I think the phrase " that require reliable delivery as regards to

317 duplicate message receipt" is vague. Suggest change to "that are sent with **deliverySemantics**  
318 of **OnceAndOnlyOnce**. </DB>. Specifically:

- 319 1) The sender of the message *being acknowledged* (e.g. Party A) MUST re-send the *identical*  
320 *message* ~~message to the To Party MSH (e.g. Party B)~~ if no Acknowledgment Message is  
321 received
- 322 2) The recipient of the message *being acknowledged* (e.g. Party B), when it receives a *duplicate*  
323 *message*, MUST re-send to the sender of the message *being acknowledged* (e.g. Party A), a  
324 message identical to the *most recent* message that was *originally* sent ~~to the recipient in~~  
325 ~~response to the duplicate message (i.e. Party A)~~
- 326 3) The recipient of ~~the a duplicate~~ message *being acknowledged* (e.g. Party A) MUST ignore  
327 ~~duplicate messages and not~~ NOT forward them a second time to the application, ~~the next~~  
328 ~~MSH <DB>next MSH is multi-hop, should not be here. </DB>~~ or other process that *ultimately*  
329 ~~needs to receive them~~ would normally be expected to process received messages.

330 3)           

331

332 <DB>The above also includes recipient behavior which is not part of sending behavior. Should be  
333 in a separate section. </DB>

334 In this context:

- 335 ? an *identical message* is a message that contains, apart from perhaps an additional  
336 **RoutingHeader** element, the same *obXML Header* and *obXML Payload* as the earlier  
337 message that was sent.
- 338 ? a *duplicate message* is a message that contains the same **MessageId** as an earlier  
339 message that was received.
- 340 ? the *most recent message* is the message with the latest **Timestamp** in the **MessageData**  
341 element that has the same **RefToMessageId** as the duplicate message that has just  
342 been received. <DB>Chris Ferris, disagrees with resending the latest message. DB & CF  
343 need to go through this. </DB>

344 Note that the Communication Protocol Envelope MAY be different. This means that the same  
345 message MAY be sent using different communication protocols and the reliable messaging  
346 behavior described in this section will still apply. The ability to use alternative communication  
347 protocols is specified in the CPA.

#### 348 1.1.21.3.2.1 Multi-hop Reliable Messaging

349 Multi-hop reliable Messaging can occur either:

- 350 ? without Intermediate Acknowledgment, or
- 351 ? with Intermediate Acknowledgments

352 One reason for using Multi-hop Reliable Messaging with Intermediate Acknowledgments is when  
353 the *From Party* that is sending a message is confident that the total time taken for ...

- 354 ? the message *being acknowledged* to be sent to the *To Party*, and
- 355 ? the acknowledgment message to be returned

356 ... is likely to result in the *From Party* resending the message *being acknowledged*. <DB>Chris  
357 thinks this is superfluous, David thinks it useful as it explains why you should do multi-hop and  
358 helps an implementer decide when to use it. This requires further discussion. </DB>

359 Each of these is described below.

360

### 1.1.1.1 Multi-hop Reliable Messaging without Intermediate Acknowledgments

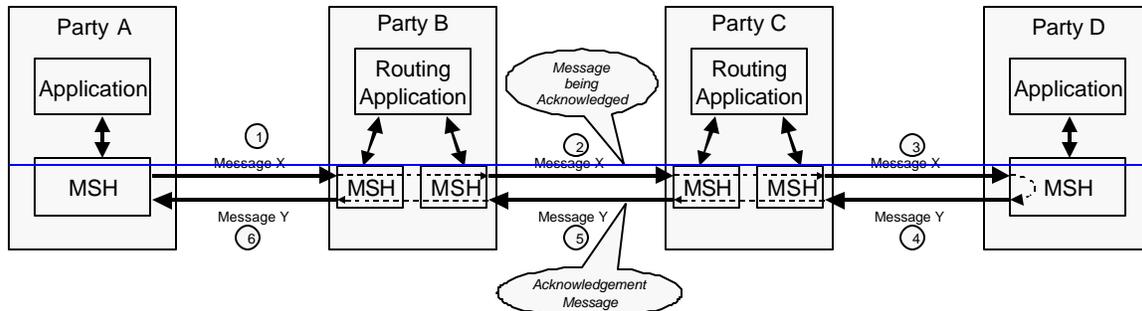
361

Multi-hop Reliable Messaging without Intermediate Acknowledgment is identified by the **IntermediateAckRequested** of the **Routing Header** for the hop being set to **False** (the default).

362

The overall message flow is illustrated by the diagram below.

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**Figure 10-1 Multi-hop Reliable Messaging without Intermediate Acknowledgments**

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This is essentially the same as Single-hop Reliable Messaging except that the Message passes through multiple intermediate parties. This means that:

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? the **From Party** (e.g. Party A) and the **To Party** (e.g. Party D) are the only parties that adopt the Reliable Messaging behavior described in this section

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? the intermediate parties (e.g. Parties B and C), just forward the messages they receive, they do not undertake any Reliable Messaging behavior.

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This is described in more detail below:

371

372

1) The **From Party** and the **To Party** adopt the sending message and receiving message behavior described in sections 10.2.1.1 and 10.2.1.2 except that the **From Party MSH** (e.g. Party A) sends to an **Intermediate Party** (e.g. Party B) a message (the **message being acknowledged**) e.g. Message X in transmission 1, that contains

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a) a **QualityOfServiceInfo** element with **deliverySemantics** set to **OnceAndOnlyOnce**

377

b) a **RoutingHeader** element that contains the **SenderURI** of the sender (e.g. the URL for Party A's MSH) and the **ReceiverURI** of the next recipient of the message (e.g. the URL of Party B's MSH)

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380

2) Once the **Intermediate Party** (e.g. Party B or Party C) receives the message, they determine its next destination (in the example above this could be done by the **Routing Application**) and forward the message (e.g. Transmission 2 of Message X) to the next Party (e.g. either Party C or Party D). Before sending the message they do the following:

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a) transfer elements in the **oXML Header** and **Payload** unchanged from the inbound message to the outbound message except that, they

385

386

b) add a **RoutingHeader** element to the **RoutingHeaderList** that contains the **SenderURI** of the next party to receive the message (e.g. the URL for Party C's or Party D's MSH) and the **ReceiverURI** (e.g. the URL for Party B's or Party C's MSH)

387

388

389

3) If the **Sending MSH** (either at the **From Party** or at an **Intermediate Party**) does not receive an **Acknowledgment Message** after the maximum number of retries, the **Sending MSH SHOULD** notify the following of the delivery failure:

390

391

392

The application and/or system administrator function if the **Sending MSH** is the **From Party MSH**, or

393

394

The **Sending MSH** of the **From Party**, if the **Sending MSH** is operated by an **Intermediate Party** (see section 10.5)

395

396

- 397 4) ~~The previous step then repeats until eventually the message (e.g. Message X) reaches its final~~
- 398 ~~destination at the To Party (e.g. Party D)~~
- 399 5) ~~Once the To Party receives the message (i.e. the message being acknowledged) they return an~~
- 400 ~~acknowledgment message to the From Party through the Intermediate Parties.)~~
- 401 6) ~~Steps 2 and 3 above then repeat until the acknowledgment message reaches the To Party (e.g.~~
- 402 ~~Party A)~~

403 **1.2.2.2 Multi-hop Reliable Messaging with Intermediate Acknowledgments**

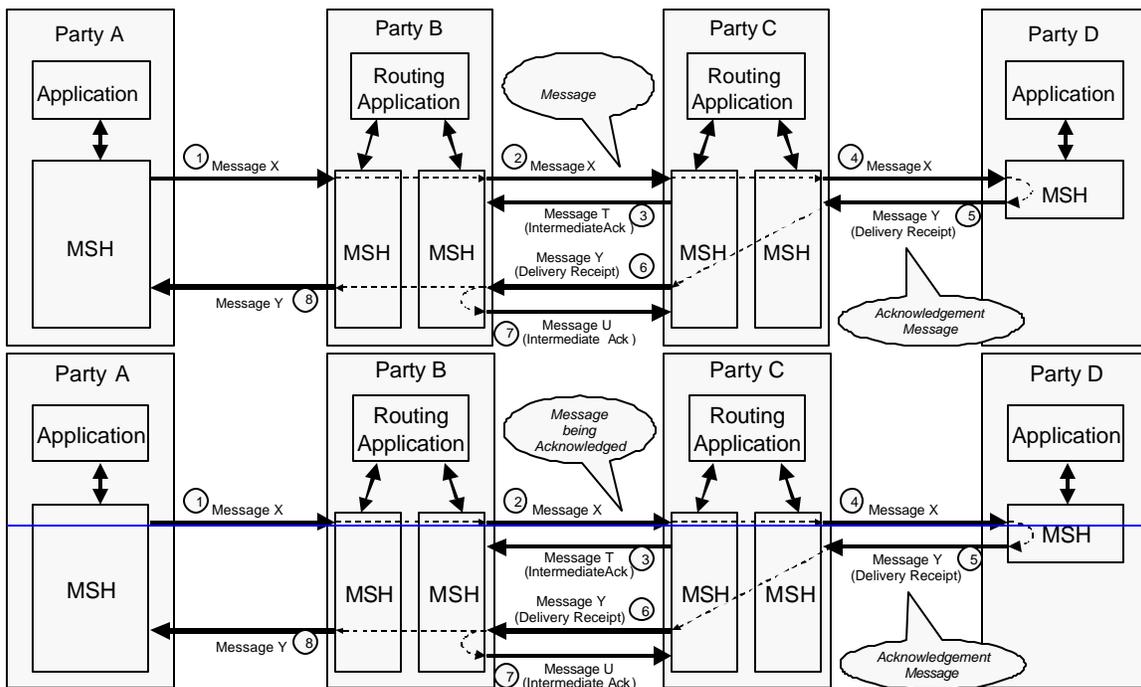
404 Multi-hop Reliable Messaging with Intermediate Acknowledgments is similar to Multi-hop Reliable  
 405 Messaging without Intermediate Acknowledgment except that any of the Parties that are  
 406 transmitting a Message can request that the recipient return an *Intermediate Acknowledgment*.

407 **<DB>The above paragraph doesn't make sense now as:**

408 **1) Multi-hop messaging without intermediate acks has been removed**

409 **2) Delivery Receipt has been removed so that intermediate acks is now only acks.</DB>**

410 This is illustrated by the diagram below.



411  
412  
413 **Figure 1140-64 Multi-hop Reliable Messaging with Intermediate Acknowledgments**

414 **<CBF>The image above needs to be fixed so that delivery receipt is not included.**  
 415 **Intermediate acks only</CBF>**

416 **The main difference between Multi-Hop Reliable Messaging with Intermediate Acknowledgments**  
 417 **and the without is:**

- 418 ? any party may request an intermediate acknowledgment
- 419 ? any party that either sends or receives a message that requests an intermediate
- 420 acknowledgment must adopt the reliable messaging behavior even if the
- 421 **QualityOfServiceInfo** element indicates otherwise.

422 The rules that apply to Multi-hop Reliable Messaging ~~with Intermediate Acknowledgment~~ are as  
423 follows:

424 ~~1)•~~ Any Party that is sending a message can request that the recipient send an  
425 *Acknowledgment Message* ~~that is an Intermediate Acknowledgment~~ by setting the  
426 **IntermediateAckRequested** of the **RoutingHeader** for the hop to **Signed** or **Unsigned**.

427 • ~~a MSH that is not the To Party receives a message that requires an Intermediate~~  
428 ~~Acknowledgment then: the MSH MUST return an Acknowledgment Message with: (e.g.~~  
429 ~~Transmission 2 of Message X or Transmission 6 of Message Y)~~

430 ~~2)If a MSH that is not the To Party receives a message that requires an Intermediate~~  
431 ~~Acknowledgment (e.g. Transmission 2 of Message X, or Transmission 6 of Message Y) then:~~

432 ~~a)If the MSH can identify itself as the ReceiverURI in the RoutingHeader for the hop, and an~~  
433 ~~Intermediate Acknowledgment is requested, then the MSH must return an Acknowledgment~~  
434 ~~Message (e.g. Transmission 3 of Message T, or Transmission 7 of Message U) with:~~

- 435 i) The **Service** and **Action** elements set as in defined in section ~~1.11.1~~10.4
- 436 ii) The **From** element contains the **ReceiverURI** from the last **RoutingHeader** in the  
437 message that has just been received
- 438 iii) The **To** element contains the **SenderURI** from the last **RoutingHeader** in the  
439 message that has just been received
- 440 iv) a **RefToMessageId** element that contains the **MessageId** of the message being  
441 acknowledged
- 442 v) a **QualityOfServiceInfo** element with **deliverySemantics** set to  
443 **OnceAndOnlyOnceBestEffort**

444 ~~<DB>This is now vague as the sender of a message may not know in advance whether they are~~  
445 ~~sending a message to an intermediary</DB>~~

446 ~~vi)an Acknowledgment element with type set to IntermediateAck~~

447 ~~vii)a RoutingHeader element that contains the SenderURI of the sender (e.g. the URL for Party~~  
448 ~~C's or Party B's MSH) and the ReceiverURI of the next recipient of the message (e.g. the~~  
449 ~~URL of Party B's or Party C's MSH)~~

450 ~~3)If a MSH that is the To Party receives a message and it requires an Intermediate Acknowledgment~~  
451 ~~(see step 2) then, unless the To Party is returning an Acknowledgment Message that is a Delivery~~  
452 ~~Receipt, return an Acknowledgment Message as described in step 2c above.~~

### 453 **1.3ebXML Reliable Messaging using Queuing Transports**

454 ~~This section describes the differences that apply if a Queuing Transport is used to implement~~  
455 ~~Reliable Messaging.~~

456 ~~Use of the ebXML Reliable Messaging Protocol is identified by the ReliableMessagingMethod~~  
457 ~~parameter being set to Transport for transmission (either a Single-hop or a Multi-hop)~~

458 ~~If Reliable Messaging using a Queuing Transport is being used then the following rules apply:~~

459 ~~1)An Intermediate Ack SHOULD not be requested. If an Intermediate Ack is requested, then it is~~  
460 ~~ignored.~~

461 ~~2)No message acknowledgments with an Acknowledgment element with a type of~~  
462 ~~IntermediateAck should be sent, even if requested~~

463 ~~3)Implementations should use the facilities of the Queuing Transport to determine if the message~~  
464 ~~was delivered~~

465 ~~4)If an intermediate MSH cannot forward a message to the next Party then the From Party should~~  
466 ~~be notified using the procedure described in section 10.5.~~

467 5) An acknowledgment message with an **Acknowledgment** element with a **type** attribute set to  
 468 **deliveryReceipt** can be sent if requested to inform the sender of the message being  
 469 acknowledged that the message was delivered.

## 470 1.4 Service and Action Element Values

471 An **Acknowledgment** element can be included in an **obXMLHeader** that is part of a **message**  
 472 that is being sent as a result of processing of an earlier message. In this case the values for the  
 473 **Service** and **Action** elements are set by the designer of the Service (see section 0).

474 An **Acknowledgment** element also can be included in an **obXMLHeader** that does not include  
 475 any results from the processing of an earlier message. In this case, the values of the **Service** and  
 476 **Action** elements MUST be set as follows:

477 ?The **Service** element MUST be set to:

478 **http://www.obxml.org/namespaces/messageService/MessageAcknowledgment**

479 ?The **Action** element MUST be set to the value of the **type** attribute in the

480 **Acknowledgment** element.

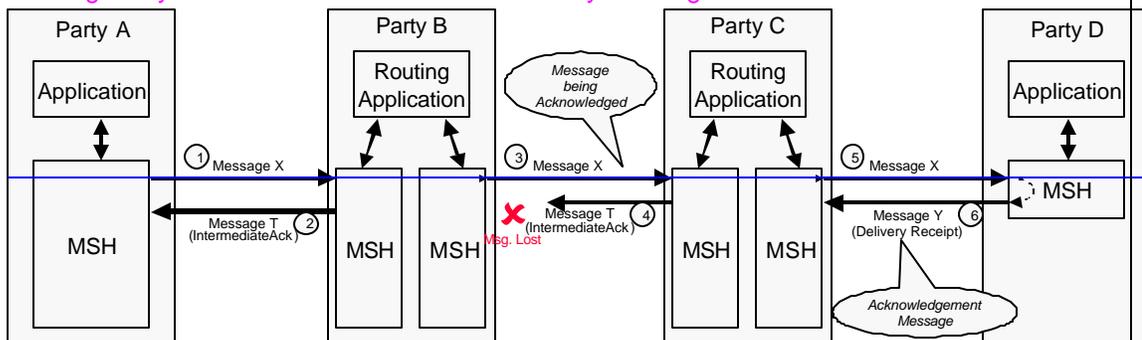
481 Note that **deliveryReceiptRequested** must be set to **None** on a message that is only an  
 482 acknowledgment.

### 483 1.51.4 Failed Message Delivery

484 It is possible, in the event that some actor, **<DB>Actor** is not used as a term anywhere else in  
 485 the spec. Do we really want to introduce it? **</DB>** is involved, in some capacity, in the delivery of  
 486 a message has determined that **Message cannot be delivered** cannot be delivered to  
 487 its ultimate destination. This can be either:

488 when the **To Party MSH** cannot deliver the message to the **Application** or other process that  
 489 needs it has been designated to process the message, or

490 ?when using Intermediate Acknowledgments and an Intermediate system determines that a  
 491 message may have been lost. This is illustrated by the diagram below.



492  
 493 **Figure 10-1 Failed Message Delivery using Intermediate Acknowledgments**

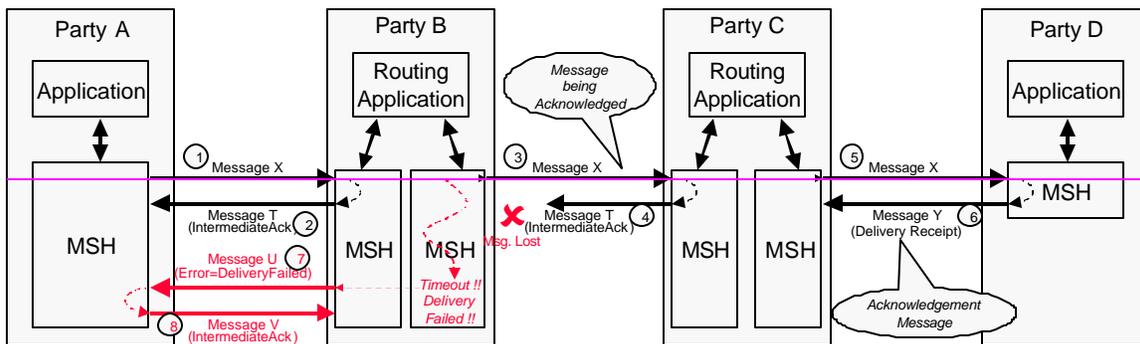
494 In this example, Party B does not know if Party C (or Party D) has received the message since,  
 495 even after resending, it has not received the **acknowledgment message** (Message T).

496 In both these circumstances the **MSH** that actor that detects the problem **MUST SHOULD** send a  
 497 **delivery failure notification** message to the **From Party** that sent the **message being**  
 498 **acknowledged message** (via the **Intermediate Party** if required). The **delivery failure notification**  
 499 message contains:

- 500 • a **From Party** that identifies the Party that detected the problem
- 501 • a **To Party** that identifies the **From Party** that created the message that could not be
- 502 delivered

- 503 • a **Service** element and **Action** element set as described in **Error! Reference source not**
- 504 **found. Error! Reference source not found. 11.5**
- 505 • a **QualityOfServiceInfo** element with **deliverySemantics** set to the same value as the
- 506 **deliverySemantics** on the message that could not be delivered
- 507 • an **Error** element with a severity of:
- 508 - **Error** if the Party that detected the problem could not even transmit the message
- 509 (e.g. Transmission 3 was impossible) **<DB>There is now no diagram, so we need to**
- 510 **change this.</DB>**
- 511 - **Warning** if the message (e.g. Message X in Transmission 3) was transmitted, but no
- 512 acknowledgment was received. This means that the message probably was not delivered
- 513 although there is a small probability that it was
- 514 • an **ErrorCode** of **DeliveryFailure**

515 This is illustrated by the diagram below by the text and arrows in red.



516  
517 **Figure 10-2 Reporting Failed Message Delivery**

518 Note that the message that contains an **Error** element with an **ErrorCode** of **DeliveryFailure**

519 (e.g. Message U in Transmission 7) might be sent reliably. It is possible the **acknowledgment**

520 **message** for this message (e.g. Message V in Transmission 8) is not received. In this case, the

521 Party that detects the failed delivery (e.g. Party B) SHOULD inform the Party (e.g. Party A) that

522 sent the **message being acknowledged** (e.g. Message X in Transmission 1) of the failure. How

523 this is done is outside the scope of this specification.

## 524 **1.6 Reliable Messaging Parameters**

525 This section describes the parameters required to control reliable messaging. This parameter

526 information may be contained:-

527 ? in the ebXML Message header, or

528 ? in the CPA associated with the message.

529 If the information is in both the ebXML message header and the CPA, the information in the

530 header over-rides the CPA.

### 531 **1.1.1 Who sets Message Service Parameters**

532 The values to be used in parameters can be specified by the following parties:

533 ? the **From Party**

534 ? the **To Party**

535 ? the sending **Message Service Handler (MSH)**

536 ? the receiving **Message Service Handler**

537 Parameters set by the *From Party* or the *To Party*, apply to the delivery of a message as a whole.  
 538 Parameters set by the sending or receiving MSH apply to a single-hop.

539 Note that the *From Party* is the sending MSH and the *To Party* is the receiving MSH for the  
 540 first/last MSH that handles the message.

541 The table below indicates where these parameters may be set.  
 542

<b>Specified By</b>	<b>Parameter</b>	<b>CPA/ CPP</b>	<b>Message Header</b>	<b>Routing Header</b>
From Party	deliverySemantics	Yes	Yes	N/A
From Party	deliveryReceiptRequested	Yes	Yes	N/A
From Party	syncReplyMode	Yes	Yes	N/A
From Party	timeToLive	Yes	Yes	N/A
To Party	deliveryReceiptProvided	Yes	No	No
Sending MSH	reliableMessagingMethod	No	N/A	Yes
Sending MSH	intermediateAckRequested	No	N/A	Yes
Sending MSH	timeout	Yes	No	No
Sending MSH	retries	Yes	No	No
Sending MSH	retryInterval	Yes	No	No
Receiving MSH	reliableMessagingSupported	Yes	No	No
Receiving MSH	intermediateAckSupported	Yes	No	No
Receiving MSH	persistDuration	Yes	No	No
Receiving MSH	mshTimeAccuracy	Yes	No	No

543 In this table, the following interpretation of the columns should be used:

544 7) the **Specified By** column indicates the Party that sets the value in the Collaboration Party  
 545 Protocol, Message Header, or Routing Header

546 8) if the **CPA/CPP** column contains a **Yes** then it indicates that the party in the **Specified By**  
 547 column specifies the value that is present in the CPP

548 9) if the **CPA/CPP** column contains a **No** then it indicates that the parameter value is never  
 549 specified in the **CPP**

550 10) if the **Message Header** or **Routing Header** columns contain a **Yes** then it indicates that the  
 551 parameter value may be specified in the **Header** element or **Routing Header** and over-rides  
 552 any value in the CPA. If the value is not specified in the **Header** element or **Routing Header**  
 553 then the value in the **CPA** must be used.

554 11) if the **Message Header/Routing Header** columns contain a **No** then it indicates that the value  
 555 in the **CPA** is always used

556 12) if the **Message Header/Routing Header** columns contain a **N/A** then it indicates that the  
 557 value may be specified in another header

558 These parameters are described below.

### 559 **1.1.2 From Party Parameters**

560 This section describes the parameters that are set by the *From Party*

561 **1.1.1.1 Delivery Semantics**

562 The ~~**deliverySemantics**~~ parameter may be present as either an element within the  
563 ~~**ebXMLHeader**~~ element or as a parameter within the CPA. See section 8.4.6.1 for more  
564 information.

565 **1.1.1.2 Delivery Receipt Requested**

566 The ~~**deliveryReceiptRequested**~~ parameter may be present as either an element within the  
567 ~~**ebXMLHeader**~~ element or as a parameter within the CPA. See section 8.4.6.2 for more  
568 information.

569 **1.1.1.3 Sync Reply Mode**

570 The ~~**syncReplyMode**~~ parameter may be present as either an element within the ~~**ebXMLHeader**~~  
571 element or as a parameter within the CPA. See section 8.4.6.3 for more information.

572 **1.1.1.4 Time To Live**

573 The ~~**TimeToLive**~~ element may be presented within the ~~**ebXMLHeader**~~ element see section  
574 8.4.5.4 for more information.

575 **1.1.3 To Party Parameters**

576 This section describes the parameters that are set by the *To Party*

577 **1.1.1.1 Delivery Receipt Provided**

578 The ~~**DeliveryReceiptProvided**~~ parameter indicates whether a *To Party* can provide an  
579 ~~*acknowledgment message*~~ with a ~~**type**~~ attribute of ~~**deliveryReceipt**~~ in response to a message.  
580 Valid values are:

- 581 ? ~~**Signed**~~ - indicates that only a signed Delivery Receipt can be provided
- 582 ? ~~**Unsigned**~~ - indicates only an unsigned Delivery Receipt can be provided,
- 583 ? ~~**Both**~~ - indicates that either a signed or an unsigned Delivery Receipt can be provided, or
- 584 ? ~~**None**~~ - indicates that the *To Party* does not create Delivery Receipts

585 If a MSH receives a Message where ~~**deliveryReceiptRequested**~~ is in not compatible with the  
586 value of ~~**DeliveryReceiptProvided**~~ then the MSH MUST return an ~~*Error Message*~~ to the ~~*From*~~  
587 ~~*Party*~~ MSH, reporting that the ~~**DeliveryReceiptProvided**~~ is not supported. This must contain an  
588 ~~**errorCode**~~ set to ~~**NotSupported**~~ and a ~~**severity**~~ of Error.

589 **1.1.4 Sending MSH Parameters**

590 This section describes the parameters that are set by the *Party* that operates the Sending MSH.

591 **1.1.1.1 Reliable Messaging Method**

592 The ~~**ReliableMessagingMethod**~~ parameter indicates the requested method for Reliable  
593 Messaging that will be used when sending a Message. Valid values are:

- 594 ? ~~**ebXML**~~ in this case the ebXML Reliable Messaging Protocol as defined in section 10.2 is  
595 followed, or
- 596 ? ~~**Transport**~~, in this case a Queuing Transport Protocol is used for reliable delivery of the  
597 message, see section 0.

598 **1.6.4.2 Intermediate Ack Requested**

599 The *IntermediateAckRequested* parameter is used by the Sending MSH to request that the  
600 Receiving MSH that receives the *Message* returns an *acknowledgment message* with an  
601 *Acknowledgment* element with a *type* of *IntermediateAcknowledgment*.

602 Valid values for *IntermediateAckRequested* are:

603 ? *Unsigned* - requests that an unsigned Delivery Receipt is requested

604 ? *Signed* - requests that a signed Delivery Receipt is requested, or

605 ? *None* - indicates that no Delivery Receipt is requested.

606 The default value is *None*.

607 **1.1.1.3 Timeout Parameter**

608 The *timeout* parameter is an integer value that specifies the time in seconds that the Sending  
609 MSH MUST wait for an *Acknowledgment Message* before first resending a message to the  
610 Receiving MSH.

611 **1.1.1.4 Retries Parameter**

612 The *retries* Parameter is an integer value that specifies the maximum number of times the  
613 *message being acknowledged* must be resent to the Receiving MSH using the same  
614 Communications Protocol by the Sending MSH.

615 **1.1.1.5 Retry Interval Parameter**

616 The *retryInterval* parameter is an integer value specifying, in seconds, the time the Sending  
617 MSH MUST wait between retries, if an *Acknowledgment Message* is not received.

618 **1.1.1.6 Deciding when to resend a message**

619 The Sending MSH MUST resend the original message if an *Acknowledgment Message* has not  
620 been received from the Receiving MSH and either:

621 ? the message has not yet been resent and at least the time specified in the *timeout*  
622 parameter has passed since the first message was sent, or

623 ? the message has been resent, and

624 -at least the time specified in the *retryInterval* has passed since the last time the message  
625 was resent, and

626 -the message has been resent less than the number of times specified in the *retries*  
627 Parameter, and

628 If the Sending MSH does not receive an *Acknowledgment Message* after the maximum number  
629 of retries, the Sending MSH SHOULD notify either:

630 ? the application and/or system administrator function if the Sending MSH is the *From Party*  
631 MSH, or

632 ? send a message reporting the delivery failure, if the Sending MSH is operating by an  
633 Intermediate Party (see section 10.5)

634 **1.6.5 Receiving MSH Parameters**

635 This section describes the parameters that are set by the *Party* that operates the Receiving MSH.

636 **1.1.1.1 Reliable Messaging Methods Supported**

637 The **reliableMessagingMethodsSupported** parameter is a list of the methods that a MSH uses  
638 to support Reliable Messaging. It must be a URI. The URI for the ebXML Reliable Messaging  
639 Protocol described in section 10.2 is <http://www.ebxml.org/namespaces/reliableMessaging>

640 **1.1.1.2 PersistDuration**

641 **persistDuration** is the minimum length of time, expressed as a [XMLSchema] timeDuration, that  
642 data from a Message that is sent reliably, is kept in *Persistent Storage* by a MSH that receives  
643 that Message.

644 In order to support the filtering of duplicate messages, a Receiving MSH MUST, as a minimum,  
645 save the **MessageId** in *persistant storage*. It is also RECOMMENDED that the following be kept  
646 in *Persistent Storage*:

- 647 ? the complete message, at least until the information in the message has been passed to the  
648 application or other process that needs to process it
- 649 ? the time the message was received, so that the information can be used to generate the  
650 response to a Message Status Request (see section 9.1.1)

651 **persistDuration** is specified in the CPA.

652 A MSH SHOULD NOT resend a message with the same **MessageId** to a receiving MSH if the  
653 elapsed time indicated by **persistDuration** has passed since the message was first sent as the  
654 receiving MSH will probably not treat it as a duplicate.

655 If a message cannot be sent successfully before **persistDuration** has passed, then the MSH  
656 should report a delivery failure (see section 10.5).

657 Note that implementations may determine that a message is persisted for longer than the time  
658 specified in **persistDuration**, for example in order to meet legal requirements or the needs of a  
659 business process. This information is recorded separately within the CPA.

660 In order to ensure that persistence is continuous as the message is passed from the receiving  
661 MSH to the process or application that is to handle it, it is RECOMMENDED that a message is  
662 not removed from *persistant storage* until the MSH knows that the data in the message has been  
663 received by the process/application.

664 **1.1.1.3 MSH Time Accuracy**

665 The **mshTimeAccuracy** parameter in the CPA indicates the minimum accuracy that a Receiving  
666 MSH keeps the clocks it uses when checking, for example, **TimeToLive**. It's value is in the format  
667 "mm:ss" which indicates the accuracy in minutes and seconds.

668