

# 1 Reliable Messaging

Reliable Messaging defines an interoperable protocol such that the two Messaging Service Handlers (MSH) ~~operated by a From Party and a To Party~~ can “reliably” exchange messages that are sent using “reliable messaging” semantics.

“Reliably” means that the *From Party* can be highly certain that the message sent will be delivered to the *To Party*. If there is a problem in sending a message then the sender resends the message until either the message is delivered, or the sender gives up. If the message cannot be delivered, for example because there has been a catastrophic failure of the *To Party*’s system, then the *From Party* is informed.

A From Party is informed by a To Party that a message has been delivered by the To Party returning an Acknowledgement Message. <DB>Added this sentence here since we need to describe an acknowledgement message early in the chapter. Currently it is defined after it is used.</DB>

## 1.1.1 Persistent Storage and System Failure

A MSH that supports Reliable Messaging MUST keep messages that are sent or received reliably in *persistent storage*. In this context *persistent storage* is a method of storing data that does not lose information after a system failure or interruption.

This specification recognizes that different degrees of resilience may be realized depending on the technology that is used to persist the data. However, as a minimum, persistent storage that has the resilience characteristics of a hard disk (or equivalent) SHOULD be used. It is strongly RECOMMENDED though that implementers of this specification use technology that is resilient to the failure of any single hardware or software component.

Even after a system interruption or failure, a MSH MUST ensure that messages in persistent storage are processed in the same way as if the system failure or interruption had not occurred. How this is done is an implementation decision.

In order to support the filtering of duplicate messages, a Receiving MSH SHOULD save the MessageId in persistent storage. It is also RECOMMENDED that the following be kept in Persistent Storage:

- the complete message, at least until the information in the message has been passed to the application or other process that needs to process it
- the time the message was received, so that the information can be used to generate the response to a Message Status Request (see section **Error! Reference source not found.**)

## 1.1.2 Methods of Implementing Reliable Messaging

Support for Reliable Messaging can be implemented in one of the following two ways:

- using the ebXML Reliable Messaging protocol, or
- using ebXML Header and Message structures together with commercial software products that are designed to provide reliable delivery of messages using alternative protocols.<DB>Change elsewhere</DB>

Each of these are described ~~below~~water.

## 1.2 Reliable Messaging Parameters

This section describes the parameters required to control reliable messaging. This parameter information is contained in the following:

- the ebXML Message Header, or

44 • the CPA that governs the processing of a message.

45 The table below indicates where these parameters may be set.

<u>Parameter</u>	<u>CPA</u>	<u>Header</u>
<u>deliverySemantics</u>	<u>Yes</u>	<u>Yes</u>
<u>syncReplyMode</u>	<u>Yes</u>	<u>Yes</u>
<u>timeToLive</u>	<u>Yes</u>	<u>Yes</u>
<u>reliableMessagingMethod</u>	<u>No</u>	<u>Yes</u>
<u>ackRequested</u>	<u>No</u>	<u>Yes</u>
<u>timeout</u>	<u>Yes</u>	<u>No</u>
<u>retries</u>	<u>Yes</u>	<u>No</u>
<u>retryInterval</u>	<u>Yes</u>	<u>No</u>
<u>persistDuration</u>	<u>Yes</u>	<u>No</u>

46 In this table, the following interpretation of the columns should be used:

47 1) if the CPA column contains a Yes then it indicates that the value that is present in the CPA  
48 determines the processing semantics

49 2) if the CPA column contains a No then it indicates that the parameter value is never specified  
50 in the CPA

51 3) <DB>I think we have four alternative interpretations here I prefer option a)<DB>:

52 a) if the Header column contains a Yes then it indicates that the parameter value MAY be  
53 specified in the ebXML Header document. If it is present, then it overrides the value in the  
54 CPA

55 b) if the Header column contains a Yes and the value of the header element differs from the  
56 equivalent in the CPA use the value in the header and report an error with severity of  
57 Warning and an errorCode of Inconsistent

58 c) if the Header column contains a Yes and the value of the header element differs from the  
59 equivalent in the CPA use the value in the CPA and report an error with severity of  
60 Warning and an errorCode of Inconsistent

61 d) if the Header column contains a Yes then the value of the header element MUST be set  
62 to the same value as in the CPA. If it differs, then report an error with severity of Error  
63 and an errorCode of Inconsistent<DB>

#### 64 1.2.1 Delivery Semantics

65 The deliverySemantics parameter may be present as either an element within the  
66 ebXMLHeader element or as a parameter within the CPA. See section Error! Reference source  
67 not found. for more information.

#### 68 1.2.2 Sync Reply Mode

69 The syncReplyMode parameter may be present as either an element within the ebXMLHeader  
70 element or as a parameter within the CPA. See section Error! Reference source not found. for  
71 more information.

72 **1.2.3 Time To Live**

73 The ***TimeToLive*** element may be present within the ***ebXMLHeader*** element see section **Error!**  
74 **Reference source not found.** for more information.

75 **1.2.4 Reliable Messaging Method**

76 The ***ReliableMessagingMethod*** parameter indicates the requested method for Reliable  
77 Messaging that will be used when sending a Message. Valid values are:

- 78 • ***ebXML*** in this case the ebXML Reliable Messaging Protocol as defined in section 1) is  
79 followed, or
- 80 • ***Transport***, in this case a commercial software product is used for reliable delivery of the  
81 message, see section 1.4.

82 **1.2.5 Ack Requested**

83 The ***AckRequested*** parameter is used by the Sending MSH to request that the Receiving MSH  
84 that receives the *Message* returns an *acknowledgment message* with an ***Acknowledgment***  
85 element with a ***type*** of ***Acknowledgment***.

86 Valid values for ***IntermediateAckRequested*** are:

- 87 • ***Unsigned*** - requests that an unsigned Acknowledgement is requested
- 88 • ***Signed*** - requests that a signed Acknowledgement is requested, or
- 89 • ***None*** - indicates that no Acknowledgement is requested.

90 The default value is ***None***.

91 **1.2.6 Timeout Parameter**

92 The ***timeout*** parameter is an integer value that specifies the minimum time in seconds  
93 **<DB>Perhaps this should be an XML Schema TimeDuration?. </DB>** that the Sending MSH  
94 MUST wait for an *Acknowledgment Message* before first resending a message to the Receiving  
95 MSH.

96 **1.2.7 Retries Parameter**

97 The ***retries*** Parameter is an integer value that specifies the maximum number of times a Sending  
98 MSH SHOULD attempt to redeliver an unacknowledged or undelivered *message* using the same  
99 Communications Protocol.

100 **1.2.8 RetryInterval Parameter**

101 The ***retryInterval*** parameter is an integer value specifying, in seconds, **<DB>Perhaps this should**  
102 **be an XML Schema TimeDuration?. </DB>** the minimum time the Sending MSH MUST wait  
103 between retries, if an *Acknowledgment Message* is not received.

104 **1.2.9 PersistDuration**

105 The ***persistDuration*** parameter s the minimum length of time, expressed as a [XMLSchema]  
106 *timeDuration*, that data from a *Message* that is sent reliably, is kept in *Persistent Storage* by a  
107 MSH that receives that *Message*.

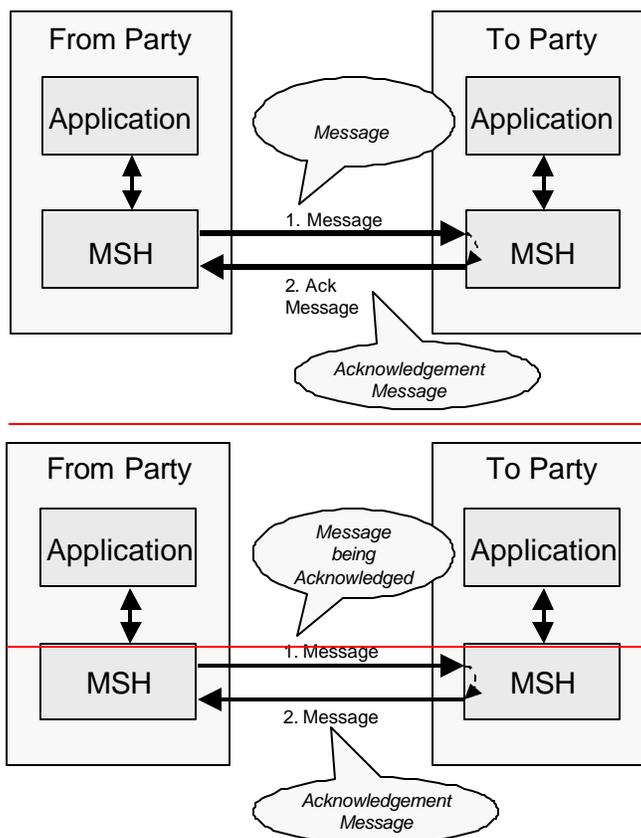
108 A MSH SHOULD NOT resend a message with the same **MessageId** to a receiving MSH if the  
109 elapsed time indicated by **persistDuration** has passed since the message was first sent as the  
110 receiving MSH will probably not treat it as a duplicate.

111 If a message cannot be sent successfully before **persistDuration** has passed, then the MSH  
112 should report a delivery failure (see section 1.5).

### 113 **1.21.3 ebXML Reliable Messaging Protocol**

114 The ebXML Reliable Messaging Protocol described in this section MUST be followed if the  
115 **deliverySemantics** parameter/element is set to **OnceAndOnlyOnce** and the  
116 **ReliableMessagingMethod** parameter/element is set to **ebXML** (the default).

117 The ebXML Reliable Messaging Protocol is illustrated by the figure below.



118

119

120 **Figure 140-1** Indicating that a message has been received

121 ~~The diagram above illustrates two terms that are used in the remainder of this section:~~  
122 ~~? message being acknowledged. This is the Message that needs to be sent reliably and therefore~~  
123 ~~needs to be acknowledged~~

124 ~~? acknowledgment message. This is the message that acknowledges that the message being~~  
125 ~~acknowledged has been received.~~

126 The receipt of the *acknowledgment message* indicates that the *message being acknowledged*  
127 has been ~~sent reliably~~ successfully received and either processed or persisted by the receiving  
128 MSH to which the *message* was sent.

129 An *acknowledgment message* MUST contain a **MessageData** element with a **RefToMessageId**  
130 that contains the same value as the **MessageId** element in the *message being acknowledged*.

131 ~~A Message can be sent reliably either over:~~  
132 ~~? a Single-hop i.e. the sending of a message directly from the From Party's MSH to the To Party's~~  
133 ~~MSH without passing through any intermediate MSHs.~~  
134 ~~? Multi-hops i.e. the sending of a message indirectly from the From Party's MSH to the To Party's~~  
135 ~~MSH via one or more intermediate MSHs.~~  
136 ~~Single-hop Reliable Messaging is described first followed by Multi-hop Reliable Messaging. Note~~  
137 ~~that Multi-hop Reliable Messaging is an extension of Single-hop reliable Messaging.~~

## 138 ~~1.2.1 Single-hop Reliable Messaging~~

139 ~~This section describes the REQUIRED behavior of a Message Service Handler (MSH) that is~~  
140 ~~sending and/or receiving messages that support the ebXML Reliable Messaging Protocol.~~

### 141 ~~1.2.4.11.3.1~~ Sending Message Behavior

142 If a MSH is given data by an application that needs to be sent reliably then the MSH MUST do the  
143 following:

144 1) Create a message from components received from the application that includes:

145 a) ~~deliverySemantics~~ set to **OnceAndOnlyOnce**, and

146 b) a **RoutingHeader** element that identifies the sender and the receiver URIs

147 ~~1)2) Save the message in persistent storage (see section 1.1.140.1.4)~~

148 ~~2)3) Send the message (the message being acknowledged) to the Receiver MSH~~

149 ~~3)4) Wait for the Receiver MSH to return an acknowledgment message and, if it does not, then~~  
150 ~~resend the identical message as described in section 1.3.2.240.2.1.3~~

151 ~~It is RECOMMENDED that messages that are sent reliably include deliveryReceiptRequested~~  
152 ~~set to Signed or Unsigned.~~

153 ~~If the message does not need to be sent reliably, then deliverySemantics MUST be set to~~  
154 ~~BestEffort (the default).~~

### 155 ~~1.2.4.21.3.2~~ Receiving Message Behavior

156 If **deliverySemantics** on the received message is set to **OnceAndOnlyOnce** then do the  
157 following:

158 ~~2)1) Check to see if the message is a duplicate (e.g. there is a message in persistent storage that~~  
159 ~~was received earlier that contains the same value for the MessageId)~~

160 ~~3)2) If the message is not a duplicate then do the following:~~

161 a) Save the **MessageId** of the received message in *persistent storage*. As an  
162 implementation decision, the whole message MAY be stored if there are other reasons  
163 for doing so. ~~<DB>Need to re-look at how duplicates are detected if sequence numbers~~  
164 ~~are used. </DB>~~

165 b) If the received message contains a **RefToMessageId** element then do the following:

166 i) Look for a message in *persistent storage* that has a **MessageId** that is the same as  
167 the value of **RefToMessageId** on the received Message

168 ii) If a message is found in *persistent storage* then mark the persisted message as  
169 delivered

170 c) Generate an *Acknowledgement Message* in response (see section 1.3.2.1). <DB>This is  
171 a simpler version of the text in version 0.93 and relies more on interpretation of other  
172 parts of the spec.</DB>

173 ~~c) If *deliveryReceiptRequested* is set to *Signed* or *Unsigned* then create an *Acknowledgment*~~  
174 ~~element with *type* set to *DeliveryReceipt* that identifies the *received message*~~

175 ~~d) If *syncReplyMode* is set to *True* then pass the data in the received message to the~~  
176 ~~application or other process that needs to process it and wait for the application to~~  
177 ~~produce a response.~~

178 ~~e) If *deliveryReceiptRequested* is set to *Signed* or *Unsigned*, or *syncReplyMode* is set to~~  
179 ~~*True* then do the following:~~

180 ~~i) Create a *RoutingHeader* element that identifies the sender and the receiver URIs~~

181 ~~ii) Set the *RefToMessageId* to the value of the *MessageId* in the received message~~

182 ~~iii) Create a *message* from the response generated by the application (if any), the~~  
183 ~~*Acknowledgment* element (if any) and the *RoutingHeader* that includes~~  
184 ~~*deliverySemantics* set to *OnceAndOnlyOnce*~~

185 ~~iv) Save the message in *persistent storage* for later resending~~

186 ~~v) Send the message back to the Sending MSH~~

187 ~~f) If *syncReplyMode* is set to *False* then pass the data in the received message to the~~  
188 ~~application or other process that needs to process it. Note that, depending on the~~  
189 ~~application, this can result in the application generating another message to be sent (see~~  
190 ~~previous section).~~

191 ~~4)3) If the message is a duplicate, then do the following:~~

192 ~~a) Look in persistent storage for a response to the received message (i.e. it contains a~~  
193 ~~*RefToMessageId* that matches the *MessageId* of the received message) that was *most*~~  
194 ~~*recently sent* to the MSH that sent the received message (i.e. it has a *RoutingHeader*~~  
195 ~~element with the greatest value of the *Timestamp*.) <DB>Note it is not yet agreed~~  
196 ~~whether the most recent message should be sent. Whatever message is sent, we need~~  
197 ~~to define rules for it.</DB>~~

198 ~~b) If no message was found in *persistent storage* then ignore the received message as~~  
199 ~~either no message was generated in response to the message, or the processing of the~~  
200 ~~earlier message is not yet complete~~

201 ~~c) If a message was found in *persistent storage* then resend the persisted message back to~~  
202 ~~the MSH that sent the received message.~~

### 203 1.3.2.1 *Generating an Acknowledgement Message*

204 An *Acknowledgement Message* MUST be generated whenever a message is received with:

- 205 • *deliverySemantics* set to *OnceAndOnlyOnce* and
- 206 • *reliableMessagingMethod* set to *ebXML* (the default).

207 As a minimum, it MUST contain a *MessageData* element with a *RefToMessageId* that contains  
208 the same value as the *MessageId* element in the *message being acknowledged*.

209 If *ackRequested* in the *RoutingHeader* of the received message is set to *Signed* or *Unsigned*  
210 then the acknowledgement message MUST also contain an *Acknowledgment* element.

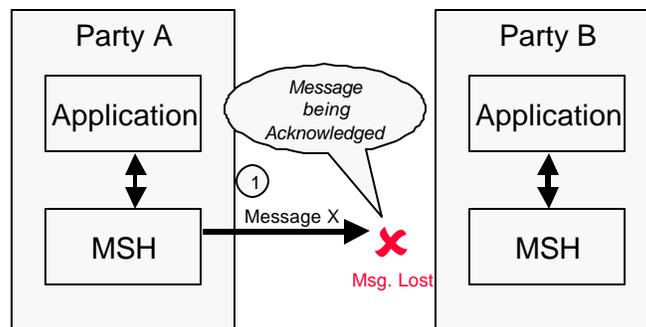
211 Depending on the value of the *syncReplyMode* parameter, the *Acknowledgement Message* can  
212 also be sent at the same time as the response to the processing of the received message. In this  
213 case, the values for the *Header* elements of the *Acknowledgement Message* are set by the  
214 designer of the Service (see section **Error! Reference source not found.**).

215 If an **Acknowledgment** element is being sent on its own, then the value of the **Header** elements  
216 MUST be set as follows:

- 217 1) The **Service** element MUST be set to:  
218 <http://www.ebxml.org/namespaces/messageService/MessageAcknowledgment>
- 219 2) The **Action** element MUST be set to **Acknowledgment**.
- 220 3) The **From** element MUST be set to the **ReceiverURI** from the last **RoutingHeader** in the  
221 message that has just been received
- 222 4) The **To** element MUST be set to the **SenderURI** from the last **RoutingHeader** in the  
223 message that has just been received
- 224 5) The **RefToMessageId** element MUST be set to the **MessageId** of the message that has just  
225 been received
- 226 6) The **deliverySemantics** MUST be set to **BestEffort**

#### 227 4.2.1.31.3.2.2 Resending Lost Messages and Duplicate Filtering

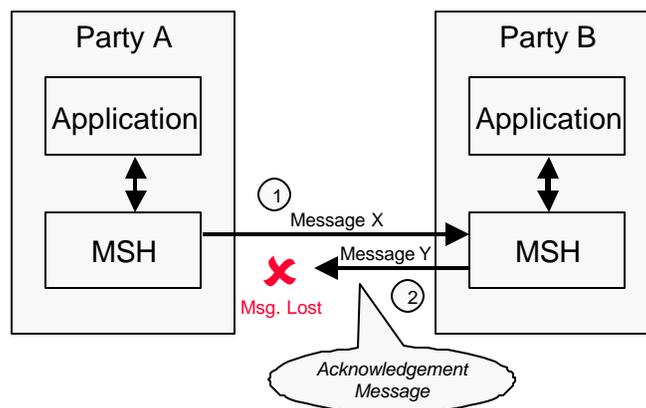
228 This section describes the behavior that is required by the sender and receiver of a message in  
229 order to handle when messages are lost. A message is "lost" when a sending MSH does not  
230 receive a response to a message. For example, it is possible that a *message being*  
231 *acknowledged* was lost, for example:



232

233 **Figure 140-2** Lost "Message Being Acknowledged"

234 It is also possible that the *Acknowledgment Message* was lost, for example ...



235

236 **Figure 140-3** Lost Acknowledgment Message

237 The rules that apply are as follows:

- 238 **5)1)** The Sending MSH MUST resend the original message if an *Acknowledgment Message* has  
239 not been received from the Receiving MSH and either of the following are true:



273 The diagram above shows the behavior that MUST be by the sending and receiving MSH that are  
274 sent with **deliverySemantics of OnceAndOnlyOnce**. followed by the sender of the ~~message~~  
275 ~~being acknowledged (e.g. Message X) and the acknowledgment message (e.g. Message Y).~~  
276 Specifically:

277 ~~6)1) The sender of the message **being acknowledged** (e.g. Party A) MUST re-send the identical~~  
278 ~~message to the To Party MSH (e.g. Party B) if no Acknowledgment Message is received~~

279 ~~7)2) The recipient of the message **being acknowledged** (e.g. Party B), when it receives a duplicate~~  
280 ~~message, MUST re-send to the sender of the message **being acknowledged** (e.g. Party A), a~~  
281 ~~message identical to **the most recent message** that was sent to the recipient (i.e. Party A)~~

282 ~~8)3) The recipient of the message **being acknowledged** (e.g. Party AB) MUST ignore duplicate~~  
283 ~~messages and not NOT forward them a second time to the application, the next MSH~~  
284 ~~<DB>next MSH is multi-hop, should not be here. </DB> or other process that ultimately needs~~  
285 ~~to receive-process received messages them.~~

286 ~~<DB>The above also includes recipient behavior which is not part of sending behavior. Should be~~  
287 ~~in a separate section. </DB>~~

288 In this context:

289 ~~? an identical message is a message that contains, apart from perhaps an additional~~  
290 ~~**RoutingHeader** element, the same ebXML Header and ebXML Payload as the earlier~~  
291 ~~message that was sent.~~

292 ~~? a duplicate message is a message that contains the same **MessageId** as an earlier message~~  
293 ~~that was received.~~

294 ~~? the most recent message is the message with the latest **Timestamp** in the **MessageData**~~  
295 ~~element that has the same **RefToMessageId** as the duplicate message that has just been~~  
296 ~~received. <DB>Chris Ferris, disagrees with resending the latest message. DB & CF need to~~  
297 ~~go through this. </DB>~~

298 Note that the Communication Protocol Envelope MAY be different. This means that the same  
299 message MAY be sent using different communication protocols and the reliable messaging  
300 behavior described in this section will still apply. The ability to use alternative communication  
301 protocols is specified in the CPA.

### 302 **1.2.21.3.3 Multi-hop Reliable Messaging**

303 ~~<DB>I've just concluded that we can probably do away with the complete Multi-hop reliable~~  
304 ~~messaging section if we consider the intermediary receiving MSH as acting as a proxy for the To~~  
305 ~~Party MSH. This works since:~~

- 306 • ~~The Acknowledgement message contains a **From** element that identifies the organization~~  
307 ~~that generated the Acknowledgement element if it is not the To Party.~~
- 308 • ~~The Routing Header can provide an audit trail (or not) if you allow multiple entries. After all, if~~  
309 ~~some of the hops are not ebXML, then you cannot generate an audit trail for them~~

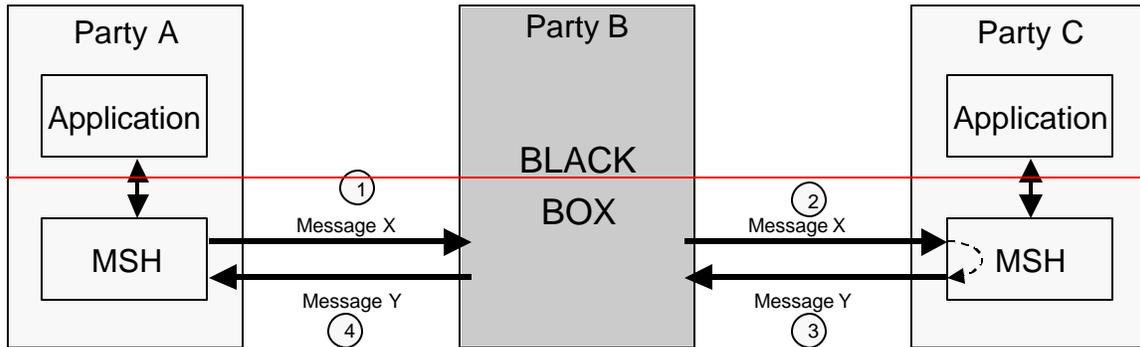
310 ~~The big advantage is that it makes the behavior of the From Party the same whether or not multi-~~  
311 ~~hop is being used. The text below illustrates how this could work. </DB>~~

312 Multi-hop reliable Messaging involves the sending of a message reliably from the From Party to the To Party via an intermediary that acts as a "black box". This means that the sender of a  
 313 message does not need to know the address or protocols used to deliver the message to the final  
 314 destination.

316 Multi-hop Reliable Messaging can occur either with or without

317 without Intermediate Acknowledgments.

318 Ackn



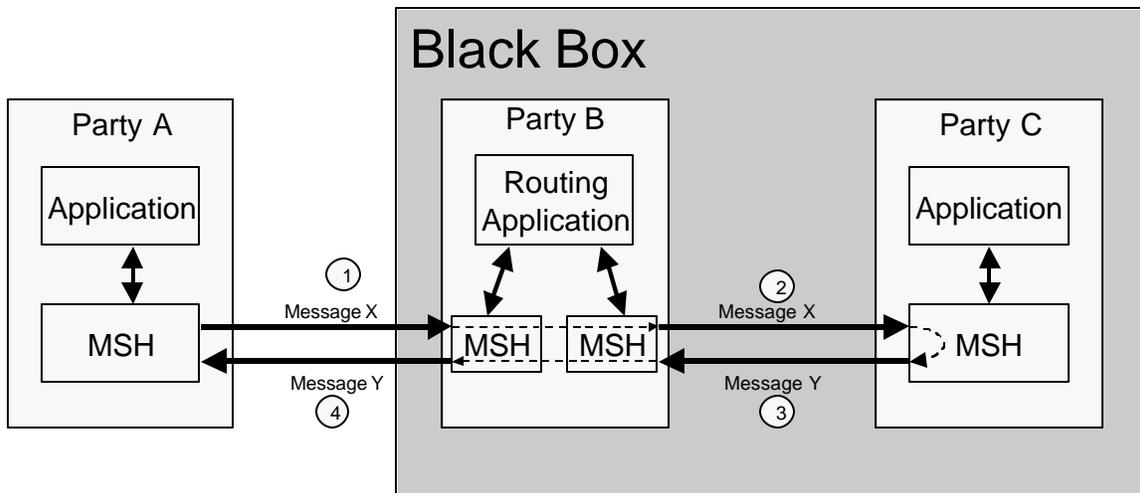
319 acknowledgment of

321 with Intermediate Acknowledgments.

322 An Intermediary knows that Multi-hop Reliable Messaging with Intermediate Acknowledgments  
 323 applies if the received message contains **ackRequested** set to **Signed** or **Unsigned**.

324 1.3.3.1 Multi-hop Reliable Messaging without Intermediate Acknowledgments

325 This is illustrated by the diagram below.



326

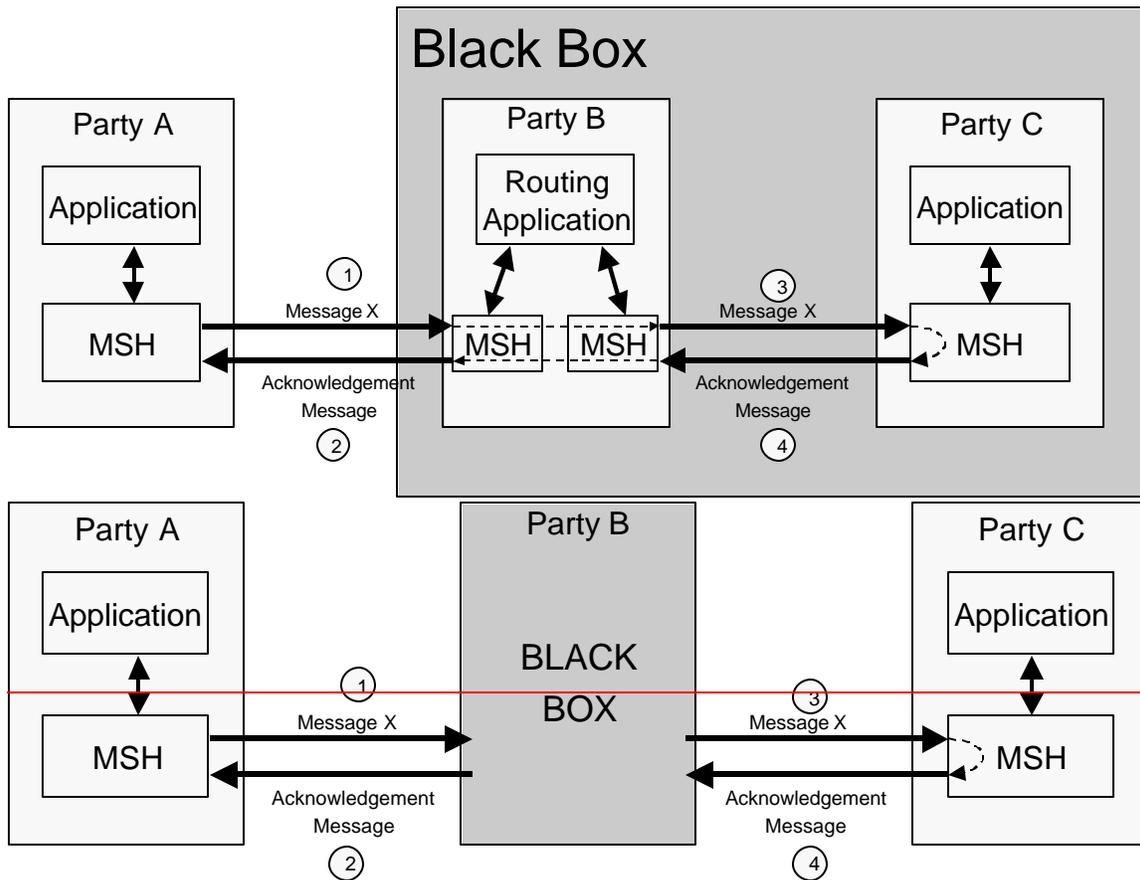
327

328 **Figure 1-5 Multi-hop Reliable Messaging without Intermediate Acknowledgments**

329 In this case, the intermediary (Party B) is acting as a proxy for the To Party (Party C).

330 1.3.3.2 Multi-hop Reliable Messaging with Intermediate Acknowledgments

331 This is illustrated by the diagram below.



332

333

334 **Figure 1-6 Multi-hop Reliable Messaging with Intermediate Acknowledgments**

335 In this case, the Intermediary (Party B) accepts responsibility for delivering the message to its  
336 final destination by sending an Acknowledgement Message back to the sender of the original  
337 message. As far as sending and receiving of messages, the Intermediary behaves the same as a  
338 To Party with respect to the sending and receiving of messages.

339 If the Intermediary cannot, for some reason, deliver the message successfully to To Party (Party  
340 C), then it sends a Delivery Failure message to the From Party (Party A) – see section 1.5.

341 One reason for using Multi-hop Reliable Messaging with Intermediate Acknowledgments is when  
342 the From Party that is sending a message is confident that the total time taken for ...

343 ? the message being acknowledged to be sent to the To Party, and  
344 ? the acknowledgment message to be returned

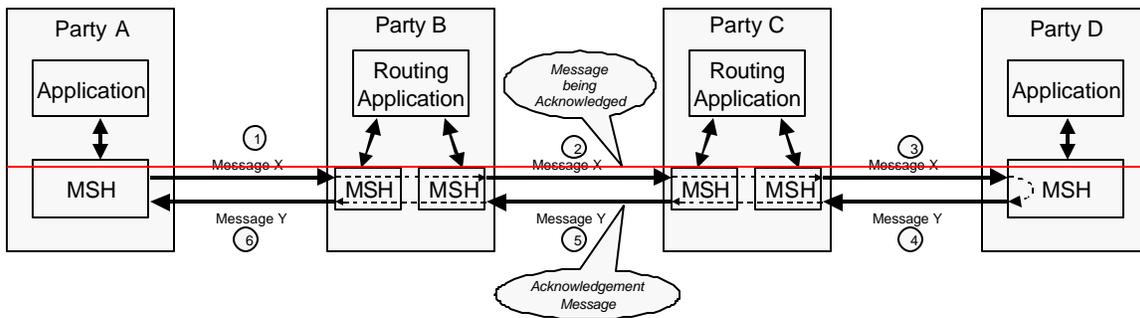
345 ... is likely to result in the From Party resending the message being acknowledged. <DB>Chris  
346 thinks this is superfluous, David thinks it useful as it explains why you should do multi-hop and  
347 helps an implementer decide when to use it. This requires further discussion. </DB>

348 Each of these is described below.

349 1.2.2.1 Multi-hop Reliable Messaging without Intermediate Acknowledgments

350 Multi-hop Reliable Messaging without Intermediate Acknowledgment is identified by the  
351 IntermediateAckRequested of the Routing Header for the hop being set to False (the default).

352 The overall message flow is illustrated by the diagram below.



353

354 **Figure 10-5 Multi-hop Reliable Messaging without Intermediate Acknowledgments**

355 This is essentially the same as Single-hop Reliable Messaging except that the Message passes  
356 through multiple intermediate parties. This means that:

357 ? the From Party (e.g. Party A) and the To Party (e.g. Party D) are the only parties that adopt the  
358 Reliable Messaging behavior described in this section

359 ? the intermediate parties (e.g. Parties B and C), just forward the messages they receive, they do  
360 not undertake any Reliable Messaging behavior.

361 This is described in more detail below:

362 6) The From Party and the To Party adopt the sending message and receiving message behavior  
363 described in sections 10.2.1.1 and 10.2.1.2 except that the From Party MSH (e.g. Party A)  
364 sends to an Intermediate Party (e.g. Party B) a message (the message being acknowledged)  
365 e.g. Message X in transmission 1, that contains

366 a) a **QualityOfServiceInfo** element with **deliverySemantics** set to **OnceAndOnlyOnce**

367 b) a **RoutingHeader** element that contains the **SenderURI** of the sender (e.g. the URL for  
368 Party A's MSH) and the **ReceiverURI** of the next recipient of the message (e.g. the URL  
369 of Party B's MSH)

370 9) Once the Intermediate Party (e.g. Party B or Party C) receives the message, they determine its  
371 next destination (in the example above this could be done by the Routing Application) and  
372 forward the message (e.g. Transmission 2 of Message X) to the next Party (e.g. either Party  
373 C or Party D). Before sending the message they do the following:

374 a) transfer elements in the obXML Header and Payload unchanged from the inbound  
375 message to the outbound message except that, they

376 b) add a **RoutingHeader** element to the **RoutingHeaderList** that contains the **SenderURI** of  
377 the next party to receive the message (e.g. the URL for Party C's or Party D's MSH) and  
378 the **ReceiverURI** (e.g. the URL for Party B's or Party C's MSH)

379 10) If the Sending MSH (either at the From Party or at an Intermediate Party) does not receive an  
380 **Acknowledgment Message** after the maximum number of retries, the Sending MSH SHOULD  
381 notify the following of the delivery failure:

382 The application and/or system administrator function if the Sending MSH is the From Party  
383 MSH, or

384 The Sending MSH of the From Party, if the Sending MSH is operated by an Intermediate  
385 Party (see section 10.5)

386 11) The previous step then repeats until eventually the message (e.g. Message X) reaches its  
387 final destination at the To Party (e.g. Party D)

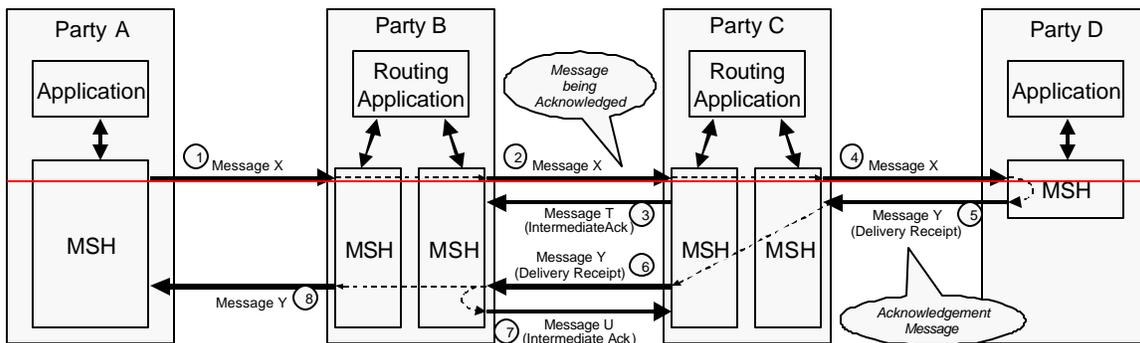
388 12) Once the To Party receives the message (i.e. the message being acknowledged) they return  
389 an acknowledgment message to the From Party through the Intermediate Parties.)

390 13) Steps 2 and 3 above then repeat until the acknowledgment message reaches the To Party  
391 (e.g. Party A)

### 392 1.2.2.2 Multi-hop Reliable Messaging with Intermediate Acknowledgments

393 Multi-hop Reliable Messaging with Intermediate Acknowledgments is similar to Multi-hop Reliable  
394 Messaging without Intermediate Acknowledgment except that any of the Parties that are  
395 transmitting a Message can request that the recipient return an Intermediate Acknowledgment.

396 This is illustrated by the diagram below.



397

398 **Figure 10-6 Multi-hop Reliable Messaging with Intermediate Acknowledgments**

399 The main difference between Multi-Hop Reliable Messaging with Intermediate Acknowledgments  
400 and the without is:

401 ? any party may request an intermediate acknowledgment

402 ? any party that either sends or receives a message that requests an intermediate  
403 acknowledgment must adopt the reliable messaging behavior even if the  
404 **QualityOfServiceInfo** element indicates otherwise.

405 The rules that apply to Multi-hop Reliable Messaging with Intermediate Acknowledgment are as  
406 follows:

407 1) Any Party that is sending a message can request that the recipient send an Acknowledgment  
408 Message that is an Intermediate Acknowledgment by setting the  
409 **IntermediateAckRequested** of the **RoutingHeader** for the hop to **Signed** or **Unsigned**.  
410 (e.g. Transmission 2 of Message X, or Transmission 6 of Message Y)

411 2) If a MSH that is not the To Party receives a message that requires an Intermediate  
412 Acknowledgment (e.g. Transmission 2 of Message X, or Transmission 6 of Message Y) then:

413 a) If the MSH can identify itself as the **ReceiverURI** in the **RoutingHeader** for the hop, and an  
414 Intermediate Acknowledgment is requested, then the MSH must return an  
415 Acknowledgment Message (e.g. Transmission 3 of Message T, or Transmission 7 of  
416 Message U) with:

417 i) The **Service** and **Action** elements set as in defined in section 10.4

418 ii) The **From** element contains the **ReceiverURI** from the last **RoutingHeader** in the  
419 message that has just been received

420 iii) The **To** element contains the **SenderURI** from the last **RoutingHeader** in the message  
421 that has just been received

422 iv) a **RefToMessageId** element that contains the **MessageId** of the message being  
423 acknowledged

424 v) a **QualityOfServiceInfo** element with **deliverySemantics** set to **OnceAndOnlyOnce**

425 vi) an **Acknowledgment** element with type set to **IntermediateAck**

- 426                   vii) a ~~**RoutingHeader**~~ element that contains the ~~**SenderURI**~~ of the sender (e.g. the URL  
427                   for Party C's or Party B's MSH) and the ~~**ReceiverURI**~~ of the next recipient of the  
428                   message (e.g. the URL of Party B's or Party C's MSH)
- 429                   3) If a MSH that is the ~~To Party~~ receives a message and it requires an Intermediate  
430                   Acknowledgment (see step 2) then, unless the ~~To Party~~ is returning an ~~Acknowledgment~~  
431                   Message that is a ~~Delivery Receipt~~, return an ~~Acknowledgment Message~~ as described in step  
432                   2c above.

### 433                   **1.31.4 ebXML Reliable Messaging using Commercial Software** 434                   **Products Queuing Transports**

435                   This section describes the differences that apply if commercial software products a Queuing  
436                   Transport is are used to implement Reliable Messaging.

437                   Use of the ebXML Reliable Messaging Protocol is identified by the **ReliableMessagingMethod**  
438                   parameter being set to **Transport-Tra** for transmission ~~(either a Single-hop or a Multi-hop)~~

439                   If Reliable Messaging using a commercial software product Queuing Transport is being used then  
440                   the following rules apply:

- 441                   1) ~~An Intermediate Ack SHOULD not be requested. If an Intermediate Ack is requested, then it is~~  
442                   ~~ignored.~~
- 443                   2) ~~No message acknowledgments with an **Acknowledgment** element with a **type** of~~  
444                   ~~**IntermediateAck** should be sent, even if requested~~
- 445                   3) 1) Implementations should use the facilities of the commercial software product Queuing  
446                   Transport to determine if the message was delivered
- 447                   4) 2) ~~If the software product being used reports that a message cannot be delivered then if an~~  
448                   ~~intermediate MSH cannot forward a message to the next Party then the the From Party~~  
449                   ~~should be notified using the procedure described in section 1.510.5.~~
- 450                   5) ~~An acknowledgment message with an **Acknowledgment** element with a **type** attribute set to~~  
451                   ~~**deliveryReceipt** can be sent if requested to inform the sender of the message being~~  
452                   ~~acknowledged that the message was delivered.~~

### 453                   **1.4 Service and Action Element Values**

454                   An ~~**Acknowledgment**~~ element can be included in an ~~**ebXMLHeader**~~ that is part of a ~~message~~  
455                   that is being sent as a result of processing of an earlier message. In this case the values for the  
456                   ~~**Service**~~ and ~~**Action**~~ elements are set by the designer of the Service (see section 8.4.4).

457                   An ~~**Acknowledgment**~~ element also can be included in an ~~**ebXMLHeader**~~ that does not include  
458                   any results from the processing of an earlier message. In this case, the values of the ~~**Service**~~ and  
459                   ~~**Action**~~ elements **MUST** be set as follows:

460                   ? The ~~**Service**~~ element **MUST** be set to:

461                    ~~<http://www.ebxml.org/namespaces/messageService/MessageAcknowledgment>~~

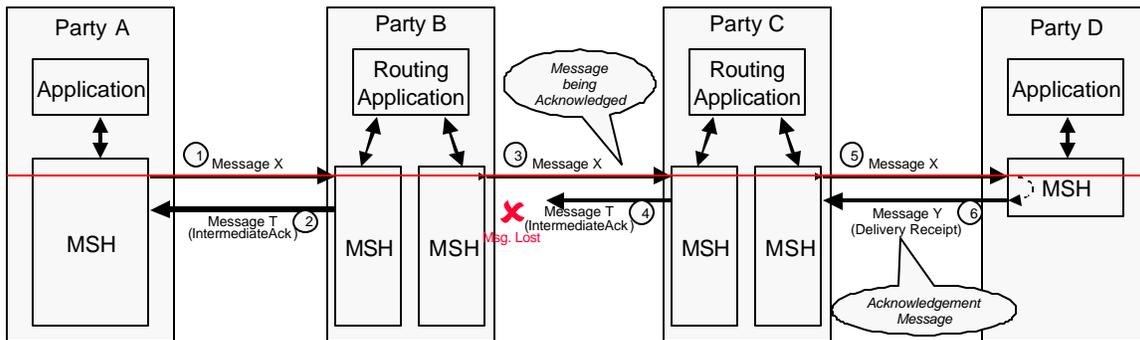
462                   ? The ~~**Action**~~ element **MUST** be set to ~~the value of the **type** attribute in the **Acknowledgment**~~  
463                   ~~element.~~

464                   Note that ~~**deliveryReceiptRequested**~~ must be set to ~~**None**~~ on a message that is only an  
465                   acknowledgment.

466 **1.5 Failed Message Delivery**

467 In the event that a MSH or other process that is involved, in some capacity in the delivery of a  
 468 message that is sent with **deliverySemantics** set to **OnceAndOnlyOnce** has determined that the  
 469 message cannot be delivered to the application or other process that has been designated to  
 470 process the message, then that MSH or process SHOULD send a delivery failure notification  
 471 message to the *From Party* that sent the message. The delivery failure notification message  
 472 contains:

473 It is possible, that a Message cannot be delivered to its ultimate destination. This can be either:  
 474 ? when the *To Party* MSH cannot deliver the message to the Application or other process that  
 475 needs it, or  
 476 ? when using Intermediate Acknowledgments and an Intermediate system determines that a  
 477 message may have been lost. This is illustrated by the diagram below.



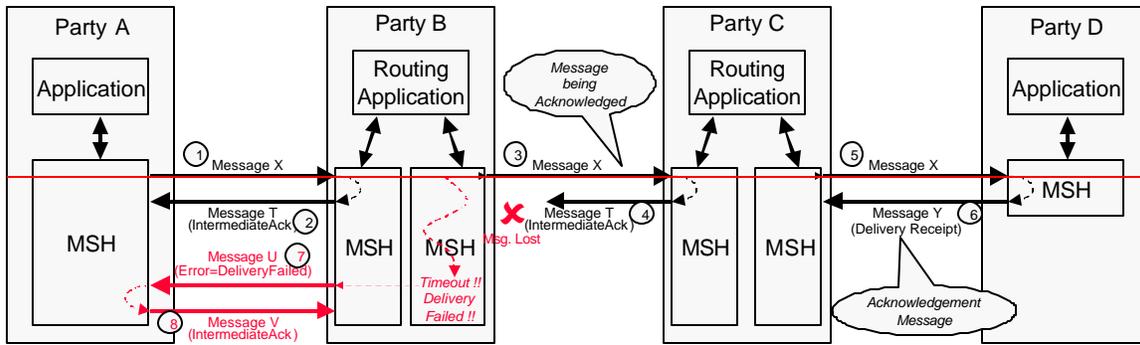
478  
 479 **Figure 10-7 Failed Message Delivery using Intermediate Acknowledgments**

480 In this example, Party B does not know if Party C (or Party D) has received the message since,  
 481 even after resending, it has not received the acknowledgment message (Message T).

482 In both these circumstances the MSH that detects the problem MUST send a message to the  
 483 *From Party* that sent the message being acknowledged (via the *Intermediate Party* if required).  
 484 The message contains:

- 485 • a **From Party** that identifies the Party that detected the problem
- 486 • a **To Party** that identifies the **From Party** that created the message that could not be
- 487 delivered
- 488 • a **Service** element and **Action** element set as described in **Error! Reference source not**
- 489 **found.41.5**
- 490 • a **QualityOfServiceInfo** element with **deliverySemantics** set to the same value as the
- 491 **deliverySemantics** on the message that could not be delivered
- 492 • an **Error** element with a severity of:
  - 493 – **Error** if the Party that detected the problem could not even transmit the message (e.g.
  - 494 **Transmission 3 was impossible**the communications transport was not available)
  - 495 – **Warning** if the message (e.g. Message X in Transmission 3) was transmitted, but no
  - 496 acknowledgment message was received. This means that the message probably was not
  - 497 delivered although there is a small probability that it was
- 498 • an **ErrorCode** of **DeliveryFailure**

499 This is illustrated by the diagram below by the text and arrows in red.



500

501 **Figure 10-8 Reporting Failed Message Delivery**

502 Note that the message that contains an **Error** element with an **ErrorCode** of **DeliveryFailure**  
 503 (e.g. Message U in Transmission 7) might be sent reliably. It is possible the **acknowledgment**  
 504 **message** for this message (e.g. Message V in Transmission 8) is not received. In this case, the  
 505 Party that detects the failed delivery (e.g. Party B) SHOULD inform the Party (e.g. Party A) that  
 506 sent the **message being acknowledged** (e.g. Message X in Transmission 1) of the failure. How  
 507 this is done is outside the scope of this specification.

508 **1.6 Reliable Messaging Parameters**

509 This section describes the parameters required to control reliable messaging. This parameter  
 510 information may be contained:-

511 ? in the ebXML Message header, or

512 ? in the CPA associated with the message.

513 If the information is in both the ebXML message header and the CPA, the information in the  
 514 header over-rides the CPA.

515 **1.6.1 Who sets Message Service Parameters**

516 The values to be used in parameters can be specified by the following parties:

517 ? the *From Party*

518 ? the *To Party*

519 ? the sending Message Service Handler (MSH)

520 ? the receiving Message Service Handler

521 Parameters set by the *From Party* or the *To Party*, apply to the delivery of a message as a whole.

522 Parameters set by the sending or receiving MSH apply to a single-hop.

523 Note that the *From Party* is the sending MSH and the *To Party* is the receiving MSH for the  
 524 first/last MSH that handles the message.

525 The table below indicates where these parameters may be set.

526

527 In this table, the following interpretation of the columns should be used:

528 7) the **Specified By** column indicates the Party that sets the value in the Collaboration Party  
 529 Protocol, Message Header, or Routing Header

530 14) if the **CPA/CP** column contains a **Yes** then it indicates that the party in the **Specified By**  
 531 column specifies the value that is present in the **CP**

532 15) if the **CPA/CP** column contains a **No** then it indicates that the parameter value is never  
 533 specified in the **CP**

534 16)if the **Message Header** or **Routing Header** columns contain a **Yes** then it indicates that the  
535 parameter value may be specified in the **Header** element or **Routing Header** and over-rides  
536 any value in the CPA. If the value is not specified in the **Header element** or **Routing Header**  
537 then the value in the **CPA** must be used.

538 17)if the **Message Header/Routing Header** columns contain a **No** then it indicates that the value  
539 in the **CPA** is always used

540 18)if the **Message Header/Routing Header** columns contain a **N/A** then it indicates that the  
541 value may be specified in another header

542 These parameters are described below.

## 543 **1.6.2 From Party Parameters**

544 This section describes the parameters that are set by the *From Party*

### 545 *1.6.2.1 Delivery Semantics*

546 The **deliverySemantics** parameter may be present as either an element within the  
547 **ebXMLHeader** element or as a parameter within the CPA. See section 8.4.7.1 for more  
548 information.

### 549 *1.6.2.2 Delivery Receipt Requested*

550 The **deliveryReceiptRequested** parameter may be present as either an element within the  
551 **ebXMLHeader** element or as a parameter within the CPA. See section 8.4.7.2 for more  
552 information.

### 553 *1.6.2.3 Sync Reply Mode*

554 The **syncReplyMode** parameter may be present as either an element within the **ebXMLHeader**  
555 element or as a parameter within the CPA. See section 8.4.7.3 for more information.

### 556 *1.6.2.4 Time To Live*

557 The **TimeToLive** element may be presented within the **ebXMLHeader** element see section  
558 8.4.6.4 for more information.

## 559 **1.6.3 To Party Parameters**

560 This section describes the parameters that are set by the *To Party*

### 561 *1.6.3.1 Delivery Receipt Provided*

562 The **DeliveryReceiptProvided** parameter indicates whether a *To Party* can provide an  
563 *acknowledgment message* with a **type** attribute of **deliveryReceipt** in response to a message.  
564 Valid values are:

565 ? **Signed** - indicates that only a signed Delivery Receipt can be provided

566 ? **Unsigned** - indicates only an unsigned Delivery Receipt can be provided,

567 ? **Both** - indicates that either a signed or an unsigned Delivery Receipt can be provided, or

568 ? **None** - indicates that the *To Party* does not create Delivery Receipts

569 If a MSH receives a Message where **deliveryReceiptRequested** is in not compatible with the  
570 value of **DeliveryReceiptProvided** then the MSH MUST return an *Error Message* to the *From*  
571 *Party* MSH, reporting that the **DeliveryReceiptProvided** is not supported. This must contain an  
572 **errorCode** set to **NotSupported** and a **severity** of Error.

573 **1.6.4 Sending MSH Parameters**

574 This section describes the parameters that are set by the *Party* that operates the Sending MSH.

575 *1.6.4.1 Reliable Messaging Method*

576 The **ReliableMessagingMethod** parameter indicates the requested method for Reliable  
577 Messaging that will be used when sending a Message. Valid values are:

578 ? **ebXML** in this case the ebXML Reliable Messaging Protocol as defined in section 10.2 is  
579 followed, or

580 ? **Transport**, in this case a Queuing Transport Protocol is used for reliable delivery of the  
581 message, see section 10.3.

582 *1.6.4.2 Intermediate Ack Requested*

583 The **IntermediateAckRequested** parameter is used by the Sending MSH to request that the  
584 Receiving MSH that receives the Message returns an acknowledgment message with an  
585 **Acknowledgment** element with a **type** of **IntermediateAcknowledgment**.

586 Valid values for **IntermediateAckRequested** are:

587 ? **Unsigned** - requests that an unsigned Delivery Receipt is requested

588 ? **Signed** - requests that a signed Delivery Receipt is requested, or

589 ? **None** - indicates that no Delivery Receipt is requested.

590 The default value is **None**.

591 *1.6.4.3 Timeout Parameter*

592 The **timeout** parameter is an integer value that specifies the time in seconds that the Sending  
593 MSH MUST wait for an **Acknowledgment Message** before first resending a message to the  
594 Receiving MSH.

595 *1.6.4.4 Retries Parameter*

596 The **retries** Parameter is an integer value that specifies the maximum number of times the  
597 *message being acknowledged* must be resent to the Receiving MSH using the same  
598 Communications Protocol by the Sending MSH.

599 *1.6.4.5 Retry Interval Parameter*

600 The **retryInterval** parameter is an integer value specifying, in seconds, the time the Sending  
601 MSH MUST wait between retries, if an **Acknowledgment Message** is not received.

602 *1.6.4.6 Deciding when to resend a message*

603 The Sending MSH MUST resend the original message if an **Acknowledgment Message** has not  
604 been received from the Receiving MSH and either:

605 ? the message has not yet been resent and at least the time specified in the **timeout** parameter  
606 has passed since the first message was sent, or

607 ? the message has been resent, and

608 -at least the time specified in the **retryInterval** has passed since the last time the message  
609 was resent, and

610 -the message has been resent less than the number of times specified in the **retries**  
611 Parameter, and

612 If the Sending MSH does not receive an **Acknowledgment Message** after the maximum number  
613 of retries, the Sending MSH SHOULD notify either:

614 ~~? the application and/or system administrator function if the Sending MSH is the *From Party* MSH,~~  
615 ~~or~~  
616 ~~? send an message reporting the delivery failure, if the Sending MSH is operating by an~~  
617 ~~Intermediate Party (see section 10.5)~~

## 618 **1.6.5 Receiving MSH Parameters**

619 ~~This section describes the parameters that are set by the *Party* that operates the Receiving MSH.~~

### 620 ~~1.6.5.1 Reliable Messaging Methods Supported~~

621 ~~The **reliableMessagingMethodsSupported** parameter is a list of the methods that a MSH uses~~  
622 ~~to support Reliable Messaging. It must be a URI. The URI for the ebXML Reliable Messaging~~  
623 ~~Protocol described in section 10.2 is **<http://www.ebxml.org/namespaces/reliableMessaging>**~~

### 624 ~~1.6.5.2 PersistDuration~~

625 ~~**persistDuration** is the minimum length of time, expressed as a [XMLSchema] timeDuration, that~~  
626 ~~data from a *Message* that is sent reliably, is kept in *Persistent Storage* by a MSH that receives~~  
627 ~~that *Message*.~~

628 ~~In order to support the filtering of duplicate messages, a Receiving MSH MUST, as a minimum,~~  
629 ~~save the **MessageId** in *persistent storage*. It is also RECOMMENDED that the following be kept~~  
630 ~~in *Persistent Storage*:~~

631 ~~? the complete message, at least until the information in the message has been passed to the~~  
632 ~~application or other process that needs to process it~~

633 ~~? the time the message was received, so that the information can be used to generate the~~  
634 ~~response to a Message Status Request (see section 9.1.4)~~

635 ~~**persistDuration** is specified in the CPA.~~

636 ~~A MSH SHOULD NOT resend a message with the same **MessageId** to a receiving MSH if the~~  
637 ~~elapsed time indicated by **persistDuration** has passed since the message was first sent as the~~  
638 ~~receiving MSH will probably not treat it as a duplicate.~~

639 ~~If a message cannot be sent successfully before **persistDuration** has passed, then the MSH~~  
640 ~~should report a delivery failure (see section 10.5).~~

641 ~~Note that implementations may determine that a message is persisted for longer than the time~~  
642 ~~specified in **persistDuration**, for example in order to meet legal requirements or the needs of a~~  
643 ~~business process. This information is recorded separately within the CPA.~~

644 ~~In order to ensure that persistence is continuous as the message is passed from the receiving~~  
645 ~~MSH to the process or application that is to handle it, it is RECOMMENDED that a message is~~  
646 ~~not removed from *persistent storage* until the MSH knows that the data in the message has been~~  
647 ~~received by the process/application.~~

648 1.6.5.3 MSH Time Accuracy

649 **2** ~~The *mshTimeAccuracy* parameter in the CPA indicates~~  
650 ~~the minimum accuracy that a Receiving MSH keeps~~  
651 ~~the clocks it uses when checking, for example,~~  
652 ~~*TimeToLive*. It's value is in the format "mm:ss" which~~  
653 ~~indicates the accuracy in minutes and~~  
654 ~~seconds.~~ **Parameters that need to be specified in the**  
655 **CPA**

656 <DB>The following (or something similar) is not part of the TRP spec but needs to be included in  
657 the CPA spec.</DB>

658 2.1.1.1 Delivery Receipt Requested

659 The ***deliveryReceiptRequested*** parameter may be present as either an element within the  
660 ***ebXMLHeader*** element or as a parameter within the CPA. See section **Error! Reference source**  
661 **not found.** for more information.

662 2.1.1.2 Delivery Receipt Provided

663 The ***DeliveryReceiptProvided*** parameter indicates whether a *To Party* can provide an  
664 *acknowledgment message* with a ***type*** attribute of ***deliveryReceipt*** in response to a message.  
665 Valid values are:

- 666 • ***Signed*** - indicates that only a signed Delivery Receipt can be provided
- 667 • ***Unsigned*** - indicates only an unsigned Delivery Receipt can be provided.
- 668 • ***Both*** - indicates that either a signed or an unsigned Delivery Receipt can be provided, or
- 669 • ***None*** - indicates that the *To Party* does not create Delivery Receipts

670 If a MSH receives a Message where ***deliveryReceiptRequested*** is in not compatible with the  
671 value of ***DeliveryReceiptProvided*** then the MSH MUST return an *Error Message* to the *From*  
672 *Party* MSH, reporting that the ***DeliveryReceiptProvided*** is not supported. This must contain an  
673 ***errorCode*** set to ***NotSupported*** and a ***severity*** of Error.

674 2.1.1.3 Reliable Messaging Methods Supported

675 The ***reliableMessagingMethodsSupported*** parameter is a list of the methods that a MSH uses  
676 to support Reliable Messaging. It must be a URI. The URI for the ebXML Reliable Messaging  
677 Protocol described in section 1) is **<http://www.ebxml.org/namespaces/reliableMessaging>**

678 2.1.1.4 PersistDuration

679 ***persistDuration*** is the minimum length of time, expressed as a [XMLSchema] *timeDuration*, that  
680 data from a *Message* that is sent reliably, is kept in *Persistent Storage* by a MSH that receives  
681 that *Message*.

682 In order to support the filtering of duplicate messages, a Receiving MSH MUST, as a minimum,  
683 save the ***MessageId*** in *persistent storage*. It is also RECOMMENDED that the following be kept  
684 in *Persistent Storage*:

- 685 • the complete message, at least until the information in the message has been passed to the  
686 application or other process that needs to process it
- 687 • the time the message was received, so that the information can be used to generate the  
688 response to a Message Status Request (see section **Error! Reference source not found.**)

689 *persistDuration* is specified in the CPA.  
690 A MSH SHOULD NOT resend a message with the same *MessageId* to a receiving MSH if the  
691 elapsed time indicated by *persistDuration* has passed since the message was first sent as the  
692 receiving MSH will probably not treat it as a duplicate.

693 If a message cannot be sent successfully before *persistDuration* has passed, then the MSH  
694 should report a delivery failure (see section 1.5).

695 Note that implementations may determine that a message is persisted for longer than the time  
696 specified in *persistDuration*, for example in order to meet legal requirements or the needs of a  
697 business process. This information is recorded separately within the CPA.

698 In order to ensure that persistence is continuous as the message is passed from the receiving  
699 MSH to the process or application that is to handle it, it is RECOMMENDED that a message is  
700 not removed from *persistent storage* until the MSH knows that the data in the message has been  
701 received by the process/application.

#### 702 2.1.1.5 MSH Time Accuracy

703 The *mshTimeAccuracy* parameter in the CPA indicates the minimum accuracy that a Receiving  
704 MSH keeps the clocks it uses when checking, for example, *TimeToLive*. It's value is in the format  
705 "mm:ss" which indicates the accuracy in minutes and seconds.

### 706 3 Acknowledgement element

707 Changes required to the acknowledgement element

#### 708 8.9.3.1 Acknowledgment Element

709 The Acknowledgment element is an optional element that is used by one Message Service  
710 Handler to indicate that another Message Service Handler has received a message.

711 For clarity two terms are defined:

- 712 • *message being acknowledged*. This is the Message that is has been received by a MSH that  
713 is now being acknowledged
- 714 • *acknowledgment message*. This is the message that acknowledges that the *message being*  
715 *acknowledged* has been received.

716 The *message being acknowledged* is identified by the *RefToMessageId* contained in the  
717 *MessageData* element contained within the *Header* Element of the acknowledgment message  
718 containing the value of the *MessageId* of the message being acknowledged.

719 The *Acknowledgment* element consists of the following:

- 720 • a *Timestamp* element
- 721 • a *From* element
- 722 • a ~~type~~ *attribute*
- 723 • a *signed* attribute

#### 724 8.9.13.1.1 Timestamp element

725 No change

#### 726 8.9.23.1.2 From element

727 This is the same element as the *From* element within *Header* element (see section **Error!**  
728 **Reference source not found.8.4.1**). However, when used in the context of an Acknowledgment  
729 Element, it contains the identifier of the *Party* that is generating the *acknowledgment message*.

730 If the **From** element is omitted then the *Party* that is sending the element is identified by the **From**  
731 element in the **Header** element.

732 **8.9.33.1.3** type attribute

733 delete this section

734 **8.9.43.1.4** signed attribute

735 No change

736

## 737 **4 Updated XML Schema**

This specifies the only required change to the Schema ...

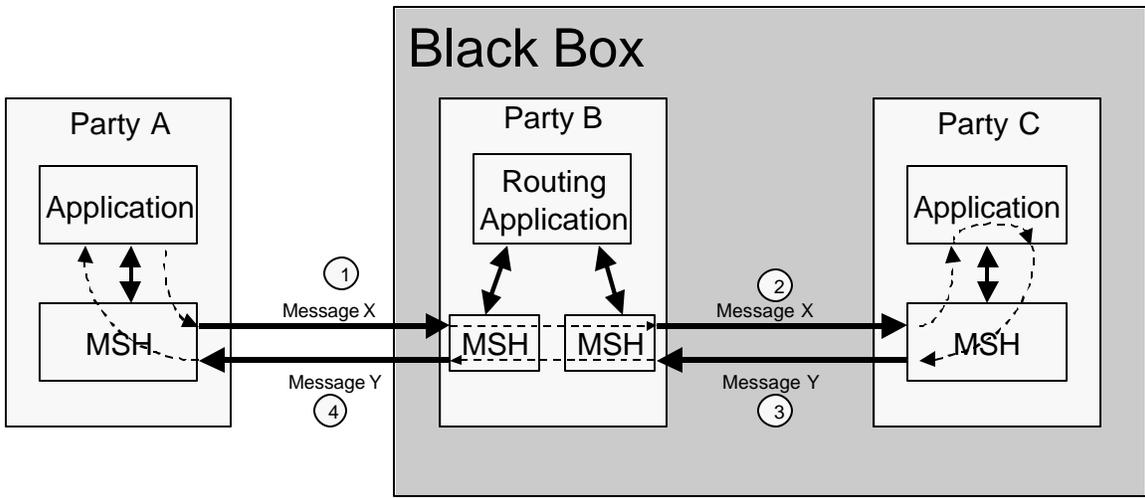
```
738 <!-- ACKNOWLEDGEMENT -->  
739 <xsd:element name="Acknowledgment">  
740 <xsd:complexType>  
741 <xsd:sequence>  
742 <xsd:element ref="Timestamp"/>  
743 <xsd:element ref="From" minOccurs="0" maxOccurs="1"/>  
744 </xsd:sequence>  
745 <xsd:attribute name="id" type="xsd:ID"/>  
746 <xsd:attribute name="type" use="default" value="DeliveryReceipt"/>  
747 <xsd:simpleType>  
748 <xsd:restriction base="xsd:NMTOKEN">  
749 <xsd:enumeration value="DeliveryReceipt"/>  
750 <xsd:enumeration value="IntermediateAck"/>  
751 </xsd:restriction>  
752 </xsd:simpleType>  
753 <xsd:attribute name="signed" type="xsd:boolean"/>  
754 </xsd:complexType>  
755 </xsd:element>
```

757 ... to ...

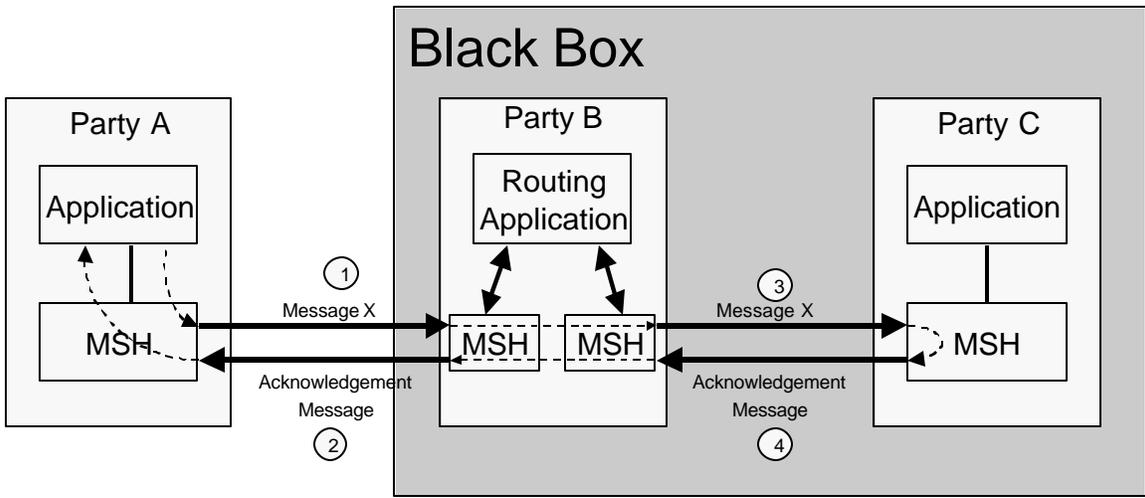
```
758 <!-- ACKNOWLEDGEMENT -->  
759 <xsd:element name="Acknowledgment">  
760 <xsd:complexType>  
761 <xsd:sequence>  
762 <xsd:element ref="Timestamp"/>  
763 <xsd:element ref="From" minOccurs="0" maxOccurs="1"/>  
764 </xsd:sequence>  
765 <xsd:attribute name="id" type="xsd:ID"/>  
766 <xsd:attribute name="signed" type="xsd:boolean"/>  
767 </xsd:complexType>  
768 </xsd:element>
```

## 769 **5 Non-normative examples of multi-hop**

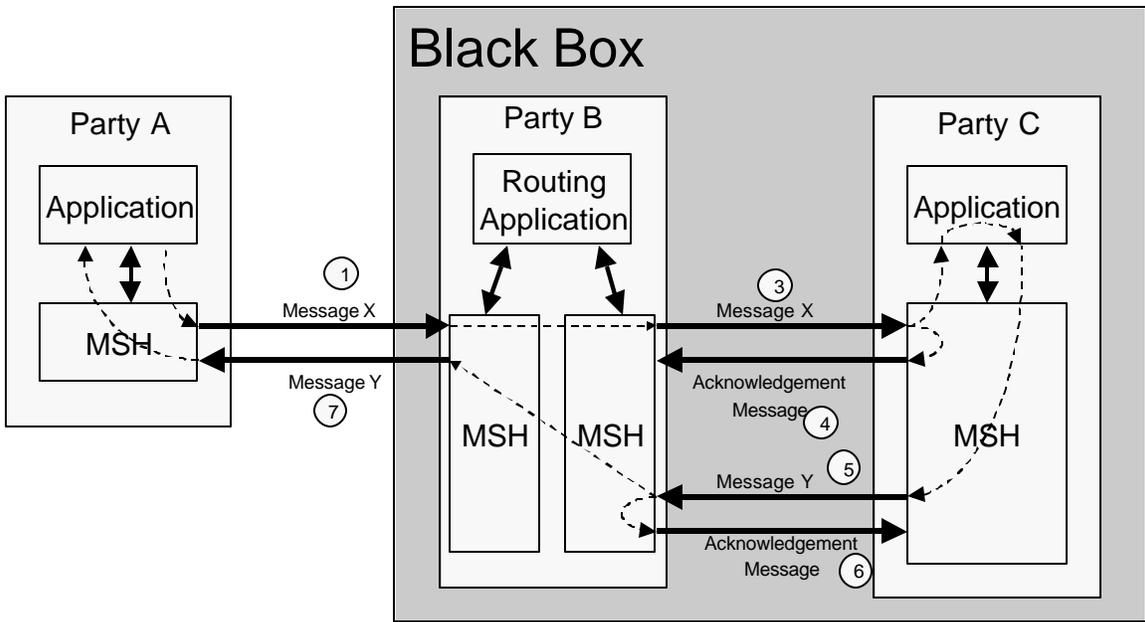
770 This section is not to be included in the spec but shows a number of alternative message flows  
771 that illustrate how the black box approach and multi-hop could work.



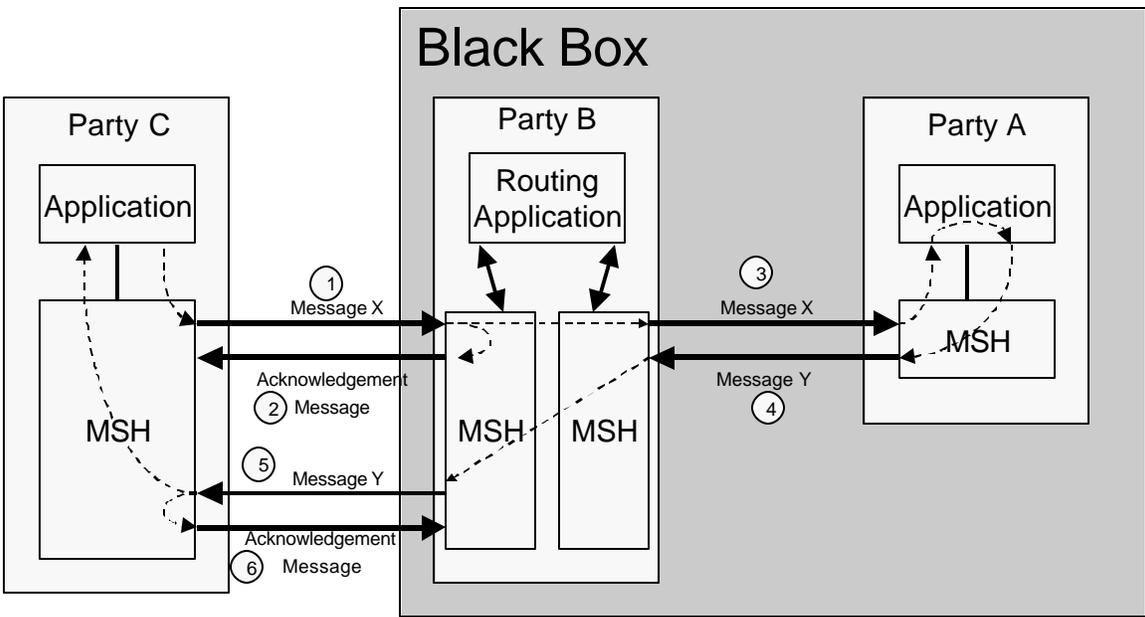
772  
773



774  
775



776  
777



778